

Dear Member

South Lanarkshire Community Planning Partnership Board

You are requested to attend a meeting of the above Board to be held as follows:-

Date:Thursday, 02 December 2021Time:13:00

Venue: By Microsoft Teams,

The business to be considered at the meeting is listed overleaf.

Members

Councillor Maureen Chalmers Cleland Sneddon, Chief Executive Paul Manning, Executive Director, Finance and Corporate Resources Rhonda Leith, Community Engagement Manager, Finance and Corporate Resources David Booth, General Manager, South Lanarkshire Leisure and Culture Heather Knox, Chief Executive, NHS Lanarkshire Neena Mahal, Chair, NHS Lanarkshire Board Gabe Docherty, Director of Public Health, NHS Lanarkshire John Binning, Principal Policy Officer, Strathclyde Partnership for Transport Stephen Wright, Area Manager, Scottish Fire and Rescue Service Alan Waddell, Chief Superintendent, Police Scotland Soumen Sengupta, Director, Health and Social Care Partnership Vacant, Non Executive Board Member, Health and Social Care Partnership Steven Sweeney, Chief Executive, VASLan Theresa Correia, Senior Manager, West Region, Scottish Enterprise Clare Hicks, Local Director for South Lanarkshire, Scottish Government Shona Mitchell, Head of Operations, South West, Scottish Enterprise Elizabeth O'Reilly, Head of Campus Services, University of the West of Scotland Andy Aird, Regional Chair Scotland, Federation of Small Businesses

BUSINESS

1 **Declaration of Interests**

Note of Previous Meeting 2

5 - 18

Note of the meeting of the Partnership Board held on 15 September 2021 submitted for approval as a correct record. (Copy attached)

Monitoring Item(s)

3 Community Planning Budget and Expenditure Report (to 1 October 19 - 22 2021 - Period 7)

Report dated 4 November 2021 by the Executive Director (Finance and Corporate Resources), South Lanarkshire Council. (Copy attached)

Item(s) for Decision

- 4 Lived Experience Fund Feedback 23 - 34 Report dated 4 November 2021 by the Executive Director (Finance and Corporate Resources), South Lanarkshire Council. (Copy attached)
- 5 Sustainable Development and Climate Change 35 - 40 Report dated 4 November 2021 by the Executive Director (Community and Enterprise Resources), South Lanarkshire Council. (Copy attached)
- Outcomes from the Joint CPP Board Development Session 23 June 41 52 6 2021

Report dated 4 November 2021 by the Executive Director (Finance and Corporate Resources), South Lanarkshire Council. (Copy attached)

Outcomes from CPP Board Development Session (Communities of 53 - 62 7 Interest) - 20 October 2021 Report dated 4 November 2021 by the Executive Director (Finance

and Corporate Resources), South Lanarkshire Council. (Copy attached)

8 Community Planning Review and New Community Plan Progress 63 - 74 Update

Report dated 4 November 2021 by the Executive Director (Finance and Corporate Resources), South Lanarkshire Council. (Copy attached)

Item(s) for Noting

9 Youth Strategy 2022-2025 75 - 104

Report dated 4 November 2021 by the Executive Director (Education Resources), South Lanarkshire Council. (Copy attached)

10 Enabling Youth Voice

Report dated 4 November 2021 by the Executive Director (Education Resources), South Lanarkshire Council. (Copy attached)

105 - 110

11	Community Learning and Development Strategic 3-Year Plan 2021-24 (draft)	111 - 128
	Report dated 4 November 2021 by the Executive Director (Education Resources), South Lanarkshire Council. (Copy attached)	
12	16 Days of Activism Against Gender-Based Violence Report dated 4 November 2021 by the Director, Health and Social Care, South Lanarkshire Health and Social Care Partnership. (Copy attached)	129 - 130
13	South Lanarkshire CPC Annual Report (2020-2021) and Business Plan (2021-2022); South Lanarkshire ASPC Business Plan for 2020-2022; a Self-Evaluation Strategy 2021-2023 Bi-Annual Report (2020-2022); and Business Plan Update Report dated 4 November 2021 by the Director, Health and Social Care, South Lanarkshire Health and Social Care Partnership. (Copy attached)	131 - 134
14	Neighbourhood Planning Annual Report Report dated 4 November 2021 by the Executive Director (Finance and Corporate Resources), South Lanarkshire Council. (Copy attached)	135 - 186
15	Community Planning Partnership Risk Register Update Report dated 4 November 2021 by the Executive Director (Finance and Corporate Resources), South Lanarkshire Council. (Copy attached)	187 - 194
16	Community Planning Partnership Board - 2022 Meeting/Development Session Dates Report dated 4 November 2021 by the Executive Director (Finance and Corporate Resources), South Lanarkshire Council. (Copy attached)	195 - 196
17	South Lanarkshire Register of Information Report dated 4 November 2021 by the Executive Director (Finance and Corporate Resources), South Lanarkshire Council. (Copy attached)	197 - 202
18	Date of Next Meeting Wednesday 9 March 2022	

Any Other Competent Business

19 Any Other Competent Business Any other items of business which the Chair decides is competent.

For further information, please contact:-

Clerk Name:	Helen Calley
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SOUTH LANARKSHIRE COMMUNITY PLANNING PARTNERSHIP BOARD

Note of meeting held by Microsoft Teams on 15 September 2021

Chair:

Councillor Maureen Chalmers, Depute Leader, South Lanarkshire Council

Partners Present:

A Aird, Regional Chair Scotland, Federation of Small Businesses

L Baillie, Chief Inspector, Police Scotland

D Booth, General Manager, South Lanarkshire Leisure and Culture

T Correia, Senior Manager, West Region, Scottish Enterprise

- L Dover, Management Trainee, NHS Lanarkshire
- H Knox, Chief Executive, NHS Lanarkshire
- R Leith, Community Engagement Manager, South Lanarkshire Council
- P Manning, Executive Director (Finance and Corporate Resources), South Lanarkshire Council
- S Mitchell, Head of Operations, South West, Skills Development Scotland
- E O'Reilly, Head of Campus Services, University of the West of Scotland
- E Paterson, Community Planning and Governance Officer, South Lanarkshire Council
- E Russell, Health Promotion, NHS Lanarkshire
- S Sengupta, Director, Health and Social Care, South Lanarkshire Health and Social Care Partnership
- C Sneddon, Chief Executive, South Lanarkshire Council
- S Sweeney, Chief Executive, VASLan
- A Waddell, Chief Superintendent, Police Scotland
- S Wright, Area Manager, Scottish Fire and Rescue Service

Also Attending:

C Brown, Planning and Performance Manager, Social Work Resources, South Lanarkshire Council

H Calley, Administration Officer, Finance and Corporate Resources, South Lanarkshire Council

L Cockburn, Strategy and Policy Officer, Housing and Technical Resources, South Lanarkshire Council

C Cunningham, Head of Commissioning and Performance, Health and Social Care Partnership S Dunsmore, Insurance and Risk Manager, Finance and Corporate Resources, South Lanarkshire Council

M Kane, Service Development Manager, Social Work Resources, South Lanarkshire Council

K Mullarkey, Partnership Planning Manager, Education Resources, South Lanarkshire Council

N Reid, Improvement and Community Planning Manager, Finance and Corporate Resources, South Lanarkshire Council

T Slater, Administration Adviser, Finance and Corporate Resources, South Lanarkshire Council S Taylor, Agape Wellbeing

Apologies:

J Binning, Principal Policy Officer, Strathclyde Partnership for Transport

A Comrie, Senior Transport Planner, Strathclyde Partnership for Transport

G Docherty, Director of Public Health, NHS Lanarkshire

C Hicks, Local Director for South Lanarkshire, Scottish Government

N Mahal, Chair, NHS Lanarkshire Board

A Murray, Community Planning and Governance Adviser, South Lanarkshire Council

Chair's Opening Remarks

The Chair welcomed all attendees to the meeting.

1 Declaration of Interests

No interests were declared.

2 Note of Previous Meeting

The note of the meeting of the South Lanarkshire Community Planning Partnership Board held on 24 June 2021 was submitted for approval as a correct record.

Outcome(s): Note of meeting approved as a correct record.

3 Community Planning Budget and Expenditure Report

A report dated 18 August 2021 by the Executive Director (Finance and Corporate Resources) was submitted providing an update on the Community Planning Partnership (CPP) budget and expenditure as at 9 July 2021 (Period 4).

As outlined in Appendix 1 to the report, the CPP budget for 2021/2022 was £88,044, with total expenditure as at 9 July 2021 (Period 4) of £34,769.14.

The Community Plan Delivery expenditure total had been adjusted to include committed expenditure carried over from the 2020/2021 budget and included £23,231 of the Community Development Officer post and £15,000 delegated to the CPP Participation and Engagement Group. The CPP Participation and Engagement Group had approved the creation of a short-term internship, costing just over £5,000, to assist with the engagement and research work to develop the new Community Plan.

A further update on the CPP budget would be provided at the next Board meeting.

Outcome(s): Noted.

4 Lived Experience Fund Feedback

A report dated 18 August 2021 by the Executive Director (Finance and Corporate Resources) was submitted providing an update on the feedback from the Joint Ex Service Veterans' Garden, Burnhill Action Group and Agape Wellbeing on funding provided to undertake engagement work with communities to capture the lived experience of people who experienced poverty, inequalities and/or deprivation.

The Joint Ex Service Veterans' Garden was a registered charity that aimed to provide food for veterans and a location for veterans to attend and find companionship. Discussions took place with 18 veterans and 8 completed a questionnaire on their experiences of poverty and inequalities. This feedback was provided at Appendix 1 to the report.

Burnhill Action Group engaged with residents to address poverty and inequality and bridge gaps by increasing awareness of what was available locally and increase local participation and engagement in a range of activities and events. Approximately 150 people took part in discussions on their experiences of poverty and inequalities during the pandemic. This feedback was provided at Appendix 2 to the report. Agape Wellbeing was an organisation located in East Kilbride that aimed to help the local community of all ages achieve positive wellbeing through a variety of health and wellbeing activities and services. Agape Wellbeing held multiple community consultations with individuals to reflect how community members experienced poverty or inequality during the pandemic. This feedback was provided at Appendix 3 to the report. S Taylor from Agape Wellbeing provided an update to the Board and responded to Partners' questions.

Partners recognised the importance of supporting local groups and ensuring the public was aware of support available and how to access it. Also, NHS Community Link Workers would be a key support as well as educating the public in how to recognise and identify issues early.

At its meetings on 6 and 27 July 2021, the Community Planning Progress Group was provided with the feedback and it was agreed that Partners would review this feedback and provide details of the current interventions and support they provided. This information was detailed, for the Joint Ex Service Veterans' Garden at Appendix 4, for Burnhill Action Group at Appendix 5 and for Agape Wellbeing at Appendix 6 to the report.

As feedback was received from other organisations, this would be submitted to the Board for review and the Council's Community Engagement Team would continue to work with the funded organisations to support them in gathering this information. Feedback would be used as part of the evidence to help inform the priorities of the new Community Plan and to identify policy issues and gaps in service provision.

Further discussions would be held with Joint Ex Service Veterans' Garden, Burnhill Action Group and Agape Wellbeing to ensure that individuals and families were aware of the current supports that were available and to discuss any remaining gaps. It was also proposed that the information provided by the Joint Ex Service Veterans' Garden be submitted to a future meeting of Lanarkshire Firm Base.

The Chair expressed thanks to S Taylor and the Board commended all the work undertaken.

Outcome(s):

- (1) Feedback from the Joint Ex Service Veterans' Garden, Burnhill Action Group and Agape Wellbeing noted.
- (2) Current interventions and supports provided across the Partnership noted.
- (3) Feedback from organisations to be used as evidence to help inform the priorities of the new Community Plan.
- (4) Information provided by the Joint Ex Service Veterans' Garden to be submitted to a future meeting of Lanarkshire Firm Base.

H Knox joined the meeting during consideration of this item of business S Taylor left the meeting following consideration of this item of business

5 Strategic Commissioning Plan 2022 to 2025

Craig Cunningham, Head of Commissioning and Performance, Health and Social Care Partnership gave a presentation on the Strategic Commissioning Plan (SCP) 2022 to 2025.

The Public Bodies (Joint Working) (Scotland) Act 2014 placed a duty on Health and Social Care Partnerships to develop and have in place an approved 3-year SCP detailing the strategic objectives of the South Lanarkshire Health and Social Care Partnership.

Information was provided on:-

- how the Plan was being developed
- the policy and legislative context
- what had worked well from the previous SCP
- the main transformation areas
- how the SCP would be taken forward and implemented
- the strategic needs analysis
- operational challenges
- changing needs and demands
- the engagement process.

Partners were asked for their views on the new SCP which would be distributed.

Partners welcomed the Plan and noted the benefit of communities advising what they wanted and needed. The increased demand during winter months was also noted and C Cunningham advised that the pressures faced during the winter months would more likely be due to a lack of staffing resources rather than funding. The importance of working within the context of the Community Plan was highlighted, together with the support of the business community.

The Chair thanked C Cunningham for his presentation.

Outcome(s): Presentation noted.

K Mullarkey and S Dunsmore joined the meeting during consideration of this item of business C Brown, C Cunningham and M Kane left the meeting following consideration of this item of business

6 Community Plan Quarter 4 Progress Report 2020/2021 and Annual Outcome Improvement Plan

A report dated 18 August 2021 by the Executive Director (Finance and Corporate Resources) was submitted on progress against the outcomes of the Community Plan at March 2021.

The South Lanarkshire Community Plan, approved in October 2017, set out the priorities and outcomes for the partnership over a 10-year period from 2017 to 2027. The Quarter 4 progress report, attached as Appendix 1 to the report, summarised progress against the Plan to March 2021 and in line with the target setting requirements of the Community Empowerment (Scotland) Act 2015, set out performance at year 4.

A draft Annual Outcome Improvement Report was attached as Appendix 2 to the report.

The report provided a summary of progress against the outcomes of the Community Plan using a traffic light system of red/amber/green. A blue status had also been added which indicated that the action to achieve change had been completed. The Plan also reflected the updates on neighbourhood planning activity, the Rapid Rehousing Transition Plan, including a review of the language used, and the removal of the Thematic Partnership Improvement Plans. However, a final update on those were included in Appendix 1.

The Community Planning Progress Group had carried out a light touch peer review of the Community Plan in early 2021. The revised Community Plan was approved by this Board on 24 June 2021 and the new/revised indicators were now also included in Appendix 1.

Outcome(s):

- (1) Progress made against the outcomes within the Community Plan, as detailed in Appendix 1 to the report, noted.
- (2) Draft Annual Outcome Improvement Report, attached as Appendix 2 to the report, approved for publication by 30 September 2021.

[Reference: Note of 24 June 2021 (Paragraph 7)]

7 Community Planning Review and New Community Plan Progress Update

A report dated 18 August 2021 by the Executive Director (Finance and Corporate Resources) was submitted providing an update on the development of the new Community Plan and progress of the Community Planning Structure and Governance Review.

A short life working group had been established in December 2019 to report on the required thematic/locality structure of the Community Planning Partnership (CPP) and its membership. An update on the work of the group had been provided to the Board on 1 July 2020 and the report on progress of the new structure and governance arrangements was approved on 3 March 2021.

Clydesdale and Cambuslang and Rutherglen had been identified for the development of new locality planning structures and development sessions with local organisations and groups in those areas were held in February 2021. The Terms of Reference for Cambuslang and Rutherglen were being developed and would be presented to the Board at a future meeting. Clydesdale had a further meeting planned for late September 2021. The groups chose to name themselves Community Partnerships for their localities.

Nominations had been secured from partners for the roles of Outcome Leads for the Community Planning Outcomes Leads Groups and an initial meeting would be held in late September 2021.

At its meeting on 12 February 2021, the CPP Board agreed to the removal of the additional layer of Partnership Improvement Plans (PIPs) and to extend the PIPs for the four Thematic Boards until March 2021. The final reporting of the PIP statistical indicators was included in the Community Plan Quarter 4 Progress 2020/2021 report.

The Partnership Community Participation and Engagement Group had been established and met monthly, co-chaired by the Chief Executive of VASLan and South Lanarkshire Council's Community Engagement Manager. The Group oversaw and promoted engagement activity around the new Community Plan. Using the CPP Board's delegated budget of £15,000, the Group had offered an internship post of 17.5 hours per week, for 18 weeks, to a student from Stirling University to support the analysis of the quantitative data collected through the Community Plan engagement process and the in-depth conversations which were currently being held. The cost of this was £5,606 and a contribution of £500 had been secured from the University. No further spend was planned from this budget.

Both South Lanarkshire Council and NHS Lanarkshire confirmed there would be no change to the CPP Board membership, however, this would remain under review as new structures developed.

It was confirmed South Lanarkshire Council could now live stream meetings but blended meetings were not possible yet.

Information on progress in other governance arrangements was provided in the report along with a forward action plan which included:-

- the development of a Programme Management approach with an agreed programme of activity which was aligned to the Community Plan
- a review of the Board agenda (all reports submitted to the Board should be for decision or scrutiny)
- the development of a new partnership reporting template
- revising the Board's Terms of Reference
- developing a Partnership Agreement.

Outcome(s):

- (1) Progress on the development of the new Community Plan noted.
- (2) Progress made to date with the review noted.
- (3) Proposal to live stream Board meetings as of 2 December 2021 approved.

[Reference: Note of 3 March 2021 (Paragraph 7)]

S Mitchell left the meeting during consideration of this item of business

8 Community Planning Partnership Board Development Sessions – Communities of Interest and Sustainable Development and Climate Change Updates

A report dated 18 August 2021 by the Executive Director (Finance and Corporate Resources) was submitted providing an update on the Community Planning Partnership (CPP) Board development sessions on 'Communities of Interest' and 'Sustainable Development and Climate Change'.

At its meeting on 24 June 2021, it was agreed the theme for the development session on 20 October 2021 would be 'Communities of Interest', with a date to be arranged in November or December 2021 for a further session on 'Sustainable Development and Climate Change'. A draft outline of the 'Communities of Interest' session was attached as Appendix 1 to the report.

It had been confirmed that the 'Sustainable Development and Climate Change' session would be held on 30 November 2021. Feedback from the pan-Lanarkshire Sustainable Development and Climate Change Workshop held in June 2021 would be the focus of discussion at this session, which would also coincide with the UN Climate Change (COP26) Conference being held in Glasgow from 31 October to 12 November 2021.

C Sneddon also referred to a subsequent pan-Lanarkshire leaders' meeting at which the following key priority areas for cross system working were suggested:-

- detailed case management of high resource/contact users in Coatbridge and Cambuslang and Rutherglen
- a whole system approach to employment and employability
- drug deaths.

A Waddell, Chair of the North Lanarkshire CPP Board supported the recommendations and H Knox noted the need to add value to existing provisions rather than develop new ways of working.

Outcome(s):

- (1) Update on the 'Communities of Interest' and 'Sustainable Development and Climate Change' development sessions noted.
- (2) Proposed outline for the 'Communities of Interest' development session approved.
- (3) Cross system working with the North Lanarkshire CPP Board in the 3 areas noted above approved.

[Reference: Note of 24 June 2021 (Paragraph 9)]

9 Annual Review of the South Lanarkshire Rapid Rehousing Transition Plan 2020/2021

A report dated 18 August 2021 by the Executive Director (Housing and Technical Resources) was submitted providing an update on the completion of the second annual review of the Rapid Rehousing Transition Plan (RRTP) 2019 to 2024.

The RRTP, which aimed to significantly reduce homelessness and achieve rapid rehousing in South Lanarkshire, was structured around 5 high level priority objectives. There were 52 indicators against which the Council and its partners monitored progress, comprising 32 actions and 20 measures. In accordance with wider reporting arrangements across the Council, those indicators were categorised into 'blue', 'green', 'amber', and 'red' depending on the progress made against them.

During 2020/2021, positive progress had been made. Over 96% of the indicators were on or only slightly behind target to achieve the projected outcomes within identified timescales. 1 indicator, which had been classed as red, related to a measure which was no longer appropriate and which was proposed for removal from the action plan.

4 indicators were complete, 31 were progressing well and were on target, 15 showed minor slippage and 1 indicator would be reported later. A summary of key highlights and achievements in relation to each of the 5 priority objectives for 2020/2021 (Year 2) was detailed in the report.

In addition to reviewing progress against the actions and measures set out within the RRTP action plan, the annual review also provided the opportunity to examine the RRTP to ensure that priority objectives, actions and measures remained appropriate, relevant and measurable. As a result, 8 amendments were made to the RRTP action plan and detailed in the report which related to 1 new proposed action, 4 actions which had been completed in 2020/2021 and 3 actions which had been revised. The revisions would be incorporated into the action plan for 2021/2022.

The review of progress in Year 2 of the RRTP highlighted that, under very challenging circumstances, significant positive indicators of success had been achieved. COVID-19 had, however, impacted on the ability to fully progress certain actions and consequently, the review group expressed support for Year 3 of the plan to broadly mirror Year 2, to allow actions which had commenced to be further developed, monitored and reviewed.

As a result of COVID-19, the current focus remained on delivering critical and essential services and meeting need. There remained, however, a commitment to delivering RRTP priorities both in the short-term and to ensure the longer-term objectives of the Plan.

Year 3 priorities would build on key learning points from the initial 2 years of the Plan and also on the progress achieved by working in partnership to deliver services which were focused on preventing homelessness and minimising the impact of homelessness where crisis could not be avoided. The key priorities to be progressed during Year 3 of the Plan (2021/2022) were detailed in the report.

The RRTP Annual Review 2020/2021, attached as Appendix 1 to the report, was submitted to the Scottish Government by the required timescale of 30 June 2021 and, thereafter, published on the Council's website.

The RRTP confirmed the level of resources required to be directed towards the prevention and alleviation of homelessness. The Scottish Government had provided £1,741,000 in funding to assist in the development and implementation of the RRTP. This included £440,000 to support the continued implementation of the RRTP in 2021/2022. As the actual level of funding provided was significantly below that detailed in the RRTP proposals, a number of key strategic areas were revised to focus on key priorities, with other actions set aside for future consideration.

Outcome(s):

- (1) Progress made in delivering the RRTP objectives, as set out in the RRTP Annual Review 2020/2021 attached as Appendix 1 to the report, noted.
- (2) Revisions to the RRTP, as detailed in section 5 of the report, noted.
- (3) Key priorities to be progressed in 2021/2022, as detailed in section 8 of the report, noted.

10 Community Wealth Building

A report dated 18 August 2021 by the Executive Director (Finance and Corporate Resources) was submitted providing an update on the Partners joining the Community Wealth Building (CWB) Commission for South Lanarkshire.

At its meeting on 24 June 2021, the Board considered a report on the establishment of the CWB Commission which sought 4 nominations from Partners to join the Commission. Those were confirmed as:-

- Andy Aird, Federation of Small Businesses
- Heather Knox, Chief Executive, NHS Lanarkshire
- Elizabeth O'Reilly, Head of Campus Services, University of West Scotland
- Steven Sweeney, Chief Executive, VASLan.

The first meeting of the Commission took place on 31 August 2021 and future meetings would be held quarterly.

Future updates on the progress of the CWB strategy and the work of the Commission would be brought to the CPP Board as appropriate.

Outcome(s): Noted.

[Reference: Note of 24 June 2021 (Paragraph 5)]

11 Local Child Poverty Action Report 2020/2021

A report dated 18 August 2021 by the Executive Director (Finance and Corporate Resources) was submitted providing an update on the South Lanarkshire Child Poverty Action Report 2020/2021.

The Child Poverty (Scotland) Act 2017 introduced a new requirement for local authorities and each relevant Health Board to prepare Local Child Poverty Action Reports (LCPARs) at the end of each reporting year.

The LCPAR advising of progress over 2020/2021 and plans for 2021/2022 was attached as Appendix 1 to the report. This continued to focus on the 3 child poverty drivers of:-

- income from social security and benefits in kind
- income from employment
- costs of living.

To understand the impact of COVID-19, a Research Sub-Group was established which sourced, collated and analysed studies and reports on child poverty and the impact of the pandemic in particular. The impact of the pandemic, together with any other challenges that arose would continue to be monitored to mitigate an increase in child poverty and the Sub-Group would lead on this activity to ensure that new evidence and research informed future work and decision-making.

Key improvement areas had been identified and supported improvement activity was to be undertaken with the Improvement Service which would inform the content of the 2022/2023 LCPAR as well as activity of the Child Poverty Working Group in general.

12 Local Child Poverty – Examples of Policy and Practice

A report dated 18 August 2021 by the Executive Director (Finance and Corporate Resources) was submitted advising of the publication of Examples of Policy and Practice in Tackling Child Poverty by the Improvement Service.

The Improvement Service had produced 3 documents which summarised policy and practice across Scotland and provided examples of interesting practice in each local authority area, not as good practice but as an overview of practice across the country without analysis or judgement. However, there was potential learning regarding approaches in other places.

The documents organised examples around the 3 drivers of cost of living; income from benefits and income from employment.

South Lanarkshire had the following 5 actions mentioned in the documents:-

- the development and publication of the Good Food Strategy
- the uptake in provision of available childcare places for 2 and 3 year olds
- the development of the My Money My Life App
- the promotion of Fair Work and the Real Living Wage
- the pan-Lanarkshire social prescribing work including welfare advice and the location of community link workers in GP surgeries

Outcome(s): Local Child Poverty Action Report, due for publication on 30 September 2021, noted.

The documents would be circulated to the Partnership Group developing the South Lanarkshire Local Child Poverty Action Report (LCPAR) so the practice and policy in the document relevant to them could be considered. Any proposed actions identified would be included within the LCPAR for 2022, development of which would commence soon.

The documents were also presented to the Council's cross-party Tackling Poverty Working Group for information and discussion.

Many of the actions from other areas contained within the report were already being carried out in South Lanarkshire in ways that were locally appropriate.

Outcome(s):

- (1) Content of the 3 documents published by the Improvement Service, attached as appendices 1 to 3 of the report, noted.
- (2) South Lanarkshire actions, outlined in section 4.5 of the report, noted.
- (3) Consideration of the policy and practice contained within the documents as part of the ongoing Local Child Poverty Action Report process in South Lanarkshire noted.

13 Welfare Services Support for Households 2020/2021

A report dated 18 August 2021 by the Executive Director (Finance and Corporate Resources) was submitted providing an update on the support provided to households during 2020/2021 from a range of Council services and organisations.

A wide range of national support was put in place by government and business since the start of the pandemic which assisted households to manage financial commitments. This included the furlough scheme, business support grants, suspension of eviction action and holds placed on debt recovery action. While this helped support families, the demand on key services and organisations remained significant.

Information was provided on how Council services, Citizens Advice Bureaux, Scottish Social Security Agency and NHS responded to the increased need and how this was delivered agilely.

A wide range of data provided by the various services and organisations that demonstrated both the impact of the pandemic and the levels of support being provided was presented in Appendix 1, with highlights included in section 4 of the report.

Although some supports would end, such as the furlough scheme, the report included examples of other expected supports to assist households, including the Community Link Worker programme and bridging payments for the Scottish Child Payment in 2021 and 2022.

Outcome(s):

- (1) Extensive support provided by a wide range of services and organisations in helping households manage their financial position noted.
- (2) Range of support activity planned for 2021/2022 noted.

14 If Not Now, When? – Social Renewal Advisory Board – Report, Recommendations and Community Planning Partnership Actions

A report dated 18 August 2021 by the Executive Director (Finance and Corporate Resources) was submitted providing an update on the Social Renewal Advisory Board report and recommendations.

In June 2020, the Scottish Government announced the creation of a Social Renewal Advisory Board to build on the shifts in policy and practice as a result of the pandemic across portfolios and in partnership with those who delivered frontline services in local government, the Third Sector and communities with an emphasis on delivering equality and social justice.

The Advisory Board's focus was reduced poverty and disadvantage, an embedded human-rights based approach and advanced equality operated through a series of 'policy circles' that were tasked to work on recommendations and solutions. The circles focused on addressing low income, community-led and place-based renewal, cross-cutting delivery, financial security, food, the housing system, Third Sector and volunteering. A detailed programme to bring in the voices of people with lived experience was also undertaken. The Advisory Board published its findings in the If Not Now, When? report on 21 January 2021.

The Scottish Government published its initial response on 23 March 2021 which welcomed the ambitious and innovative Calls to Action. It outlined work the Scottish Government was already taking forward to address a number of the Advisory Board's recommendations in areas such as housing, fair work, supporting parents and young people into employment and investing in our communities and some further steps that an incoming Administration might take forward following the upcoming Local Government elections. The response reaffirmed the importance of local partnership working, preventative action and holistic support around the needs and priorities of local communities; with principles of the Christie Commission report remaining front and centre.

The If Not Now, When? report contained 20 Calls to Action, detailed at Appendix 1 to the report, which aimed to improve the outcomes for people in Scotland. Those had been framed with reference to the 2011 Christie Commission report '<u>Future Delivery of Public Services</u>' and were structured around the following 3 themes:-

- **Money and Work** everyone should have the basic level of income from employment and social security
- **People, Rights and Advancing Equality** everyone should see their rights realised and have access to a range of basic rights, goods and services
- **Communities and Collective Endeavour** we believe that we need to work together to deliver a fairer society and we need to give more power to people and communities and empower frontline teams.

A central recommendation in the If Not Now, When? report was for the public sector to give more control to people and communities over the decisions that affected their lives. It also asked for the 'grounding' of the benefits of the Calls to Action into building stronger, more resilient, fairer and healthier communities, which met social, climate and economic equity requirements.

The required actions in order that social recovery be achieved were summarised in section 5 of the report and what needed to change and how to do it to close the gap between promise and practice were detailed in section 6 of the report.

In terms of recovery and renewal, clear focus was required on the people most affected by the pandemic across policy priorities and partnership work should continue to reduce the equality gap. The short and longer-term Partnership actions were detailed in section 7.3 of the report.

Outcome(s):

- (1) Social Renewal Advisory Board report and recommendations; noted.
- (2) Current and planned activity of the Community Planning Partnership in relation to those recommendations noted.
- (3) Future plans to work through the feedback from the Community Planning Progress Group, included at Appendix 1 to the report, to identify any other actions which could be taken, noted.

15 Community Planning Partnership Risk Register Update

A report dated 18 August 2021 by the Executive Director (Finance and Corporate Resources) was submitted providing an update on the Community Planning Partnership (CPP) Risk Register.

A CPP Risk Register and Risk Control Plan were maintained to formally record, assess and aid management of strategic risks faced by the Partnership. A process to review the Risk Register and note progress with the implementation of actions to mitigate risks was in place and was monitored as a standing item on the agenda of Board meetings.

The risk cards were approved at the CPP Board on 24 June 2021 and summarised in section 4 of the report. The summary of progress delivered in the Risk Control Plan was summarised in section 4.2 and detailed in Appendix 1 to the report.

The COVID-19 Pandemic Risk card (CPP/2020/002) was updated and showed a revised risk score of 16, which was a reduction from 20, and reflected significant measures implemented by partners. The updated card was provided as Appendix 2 to the report.

The Community Planning Progress Group continued to progress actions, monitor and review the Risk Register and Risk Control Plan. The COVID-19 Pandemic and BREXIT Risk cards would be reviewed every 6 months and all cards reviewed annually. It was noted that risk scores and rankings could be amended if new information arose that resulted in re-assessment.

Any changes to the risk cards would be presented to the CPP Board for approval and following the annual review, the Board would also receive an Annual Risk Update Report.

The next planned review of the full CPP Risk Register and Control Plan would take place in April 2022.

Outcome(s):

- (1) Summary of Community Planning Partnership risks noted.
- (2) Progress in the delivery of the action plan noted.
- (3) Updated COVID-19 Pandemic Risk card approved.

16 South Lanarkshire Register of Information Report

A report dated 17 August 2021 by the Executive Director (Finance and Corporate Resources) was submitted providing a summary of information which had been circulated to Community Planning Partners between 27 May and 17 August 2021, as outlined in Appendix 1 to the report.

Outcome(s): Noted.

17 Date of Next Meeting

It was noted that the next meeting of the Board would be held on Thursday 2 December 2021 at 1.00pm by Microsoft Teams.

18 Any Other Competent Business

There were no other items of competent business.



Report to:	Partnership Board
Date of Meeting:	2 December 2021
Report by:	Executive Director (Finance and Corporate Resources)
	South Lanarkshire Council

Subject: Community Planning Budget and Expenditure Report (to 1 October 2021 – Period 7)

1. Purpose of Report

- 1.1. The purpose of the report is to:-
 - provide the Partnership Board with an update on the Community Planning Partnership Budget and Expenditure as at 1 October 2021 (Period 7).

2. Recommendation(s)

- 2.1. The Partnership Board is asked to approve the following recommendation:-
 - (1) that the content of the report is noted.

3. Background

3.1. Details of the South Lanarkshire Community Planning Partnership Budget and Expenditure are reported to every Partnership Board meeting. This provides Partners with an opportunity to seek clarification on the budget and sums spent during the relevant period.

4. Budget and Expenditure

- 4.1. The total available budget for 2021-22 is £88,044.
- 4.2. The actual expenditure at the end of Period 7 is £35,130.52. Appendix 1 provides a breakdown.

5. Income and Expenditure during 2021-22

- 5.1. Specific spend within this period of £361.38 relates to printing and IT costs.
- 5.2. At the Board meeting of 24 June 2021, the Board approved the extension of the Community Development Officer post for another year. The cost of this from the 2021-22 budget was £23,231. The holder of the post has now moved on and a final salary payment of £15,193.34 has been processed. This will be included within the next update to the Board. Recruitment to fill the post is now under way.
- 5.3. A further update will be provided at the next meeting of the Partnership Board on 9 March 2022.

6. Employee Implications

6.1. There are no employee implications associated with this report.

7. Financial Implications

7.1. There are no financial implications associated with this report.

8. Climate Change, Sustainability and Environmental Implications

8.1. There are no implications for climate change, sustainability or the environment in terms of the information contained in this report.

9. Other Implications

9.1. There are no issues in terms of risk associated with this report.

10. Equality Impact Assessment and Consultation Arrangements

10.1. There are no Equality Impact Assessment or Consultation implications associated with this report.

Paul Manning Executive Director (Finance and Corporate Resources) South Lanarkshire Council

4 November 2021

Contact for Further Information:

If you would like further information, please contact:-

Rhonda Leith, Community Engagement Manager, South Lanarkshire Council Tel: 01698 455783 Email: <u>rhonda.leith@southlanarkshire.gov.uk</u>



Community Planning Budget 2021-22				
Opening Balance April 2021	£39,694			
Income				
Partner Contributions	Budget	Actual to Date		
NHS Lanarkshire	18,350	18,350		
South Lanarkshire Council	22,000	22,000		
Police Scotland	5,000	5,000		
Fire Scotland	3,000	3,000		
Total Income	£48,350	£48,350		
Total available funding	£88,044	£88,044		
	£	£		
Proposed Expenditure	Proposed Expenditure	Actual Expenditure	Committed Expenditure	
Community Plan Delivery	76,000	34,670	*38,231	
Printing/Stationery/Advertising/General	1,300	460.52	0.00	
Reports, Strategies and Plans	2,000	0.00	0.00	
Lived Experience Fund	5,000	0.00	5,000	
Travel	244	0.00	0.00	
Community Planning Events	3,500	0.00	0.00	
Totals	£88,044	£35,130.52	£43,231.00	
Total Expenditure – Actual/Committed			£78,361.52	

*Community Plan Delivery expenditure total has been adjusted to include committed expenditure carried over from the 2020-21 budget. Includes £23,231 committed to the Community Development Officer post and £15,000 delegated to the CPP Participation and Engagement Group.



Report to: Date of Meeting: Report by:

Partnership Board 2 December 2021 Executive Director (Finance and Corporate Resources) South Lanarkshire Council

Subject:

Lived Experience Fund Feedback

1. Purpose of Report

- 1.1. The purpose of the report is to:-
 - Provide the Partnership Board with an update on the feedback provided by Lanarkshire Credit Union.

2. Recommendation(s)

- 2.1. The Partnership Board is asked to approve the following recommendations:-
 - (1) that the feedback provided by Lanarkshire Credit Union is noted;
 - (2) that the current interventions and supports provided across the Partnership are noted; and
 - (3) that feedback from these organisations is used as evidence to help inform the priorities of the new Community Plan.

3. Background

- 3.1. As agreed by the Board at its meeting of 17 April 2019, £5,000 from the Community Planning budget was aligned to spend relating to capturing the lived experience of people who experience poverty, inequalities and/or deprivation.
- 3.2. Applications to the fund are restricted to local organisations operating in South Lanarkshire and to those whose work links with the Community Plan objective of Tackling Poverty, Deprivation and Inequality. Those organisations who were funded during 2020-21, specifically to capture local experiences of the COVID-19 pandemic.
- 3.3. Due to the COVID-19 pandemic restrictions, most of the organisations have been unable to carry out the engagement work that they had planned. Those organisations have provided an update on how they plan to use the funding as restrictions ease. Organisations have been allocated a link officer from the Council's Community Engagement Team to assist them with the process and to ensure that they can be linked into wider work within their community (where relevant). As feedback is received, further updates will be provided to the Board.
- 3.4. This report provides an update on the feedback provided by Lanarkshire Credit Union who has engaged with people who use its services.

4. Lived Experience Feedback

- 4.1. All organisations are provided with a 'Poverty Framing Toolkit' to help them have conversations with the communities that they work with and support. This focuses on three main questions as set out below:-
 - 1. What issues do you and others in your community face around poverty?
 - 2. What solutions could help make a difference?
 - 3. Any other comments/experience that you would like to share?
- 4.2. Lanarkshire Credit Union is a financial co-operative and is a not-for-profit organisation which offers a savings and low-cost loan service to its members. The Credit Union carried out a survey through a mobile app and received 709 responses. The survey gathered feedback on people's finances and this also provided an opportunity for the Credit Union to speak to its service users on issues concerning their finances. This feedback is set out in Appendix 1.
- 4.3. At its meeting on 26 October 2021, the Community Planning Progress Group was provided with the Lived Experience feedback provided by Lanarkshire Credit Union for review. It was agreed that partners would review the feedback and provide details of the current interventions and support that they provide. This information is detailed at Appendix 2.

5. Next Steps

- 5.1. As the Community Planning Team receives feedback from organisations, this will be submitted to the Board for review.
- 5.2. South Lanarkshire Council's Community Engagement Team will continue to work with funded organisations to support them in gathering this information.
- 5.3. Feedback from these organisations will be used as part of the evidence to help inform the priorities of the new Community Plan and to identify any policy issues and gaps in service provision.
- 5.4. Further discussions will be held with Lanarkshire Credit Union to ensure that individuals and families are aware of the current supports that are available and to discuss any remaining gaps.
- 5.5. A letter will be sent on behalf of the Board to this group acknowledging the efforts of their staff in collating the feedback and thanking them for their contribution.

6. Employee Implications

6.1. There are no employee implications associated with this report.

7. Financial Implications

7.1. The current yearly Lived Experience allocation is £5,000.

8. Climate Change, Sustainability and Environmental Implications

8.1. There are no implications for climate change, sustainability or the environment in terms of the information contained within this report.

9. Other Implications

9.1. There are no issues in terms of risk associated with this report.

10. Equality Impact Assessment and Consultation Arrangements

10.1. There are no Equality Impact Assessment or Consultation implications associated with this report.

Paul Manning Executive Director (Finance and Corporate Resources) South Lanarkshire Council

4 November 2021

Contact for Further Information:

If you would like further information, please contact:-

Rhonda Leith, Community Engagement Manager, South Lanarkshire Council Phone: 01698 455783 Email: <u>rhonda.leith@southlanarkshire.gov.uk</u>

Lanarkshire Credit Union Feedback

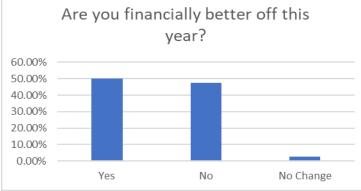
During the start of lockdown, we were in the process of creating a new Mobile App for our services at Lanarkshire Credit Union. Due to Covid-19 we rushed this very important piece of work through so as our members would benefit from the App on various reasons. Although the App was in use there were certain parts of it not operational but with the help of the company who made the App, we managed to get it all up and running before the official date.

The App allowed us to carry out a survey on people's finances at present and gave them the opportunity to speak to us if there was anything that they were not sure about concerning their finances. We received 709 responses to our survey. Please see below, all graphs taken from survey:

How many children under 16 live with you? 400 300 200 100 0 1 2 3 4 5 More than 5

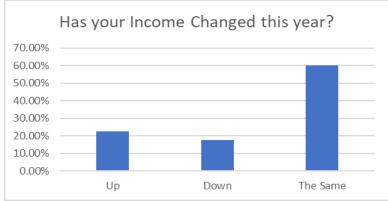
How many children under 16 stay in your house?

Are you financially better off this year than previous years?



The above figures were not what we were expecting, we expected a much higher swing towards No – the only reason we can think of is that people are not spending their money on holidays etc where they normally would have.

Has your Income changed over the past year?



Are you managing financially?



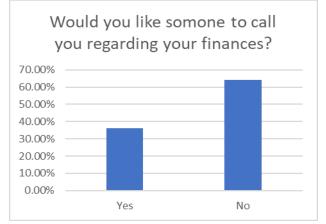
Again, with the above statistics we felt that people would be struggling more but this has shown not to be the case although 35% of people struggling is still worrying.



Do you think that our Mobile App will help you manage your finances?



Would you like someone to call you regarding your finances?



We thought that we would offer our members the opportunity of a phone call if their financial situation was not great, at this point I must stress that we are not financial advisers, and we could help where we could, but we can signpost on to other financial services if they appear to require some assistance. 36% of the members surveyed asked for a call back, this equated to 255 people looking for a call back although this was a lengthy process. There was 10% of members that we could do nothing for, the rest of the members we sign posted on to various agencies and also persuaded a large majority, who were struggling with utility bills to contact their supplier whom we assured would help them out.

Conclusion.

Although, by the statistics gathered, there doesn't appear to have been large changes over the past, while we are still concerned over the 35% of members who are struggling financially and over 60% who have reported that their shopping has gone up.

We have just completed a course at Whitlawburn where these are the issues that we looked at with the group members e.g. going to the big supermarkets instead of the small corner shops for their weekly shopping which can save a fair bit of money. The members who asked for us to call them all said that they learned something or 'took something away' from the call, of these members we have asked if we can call them again in approximately 6 months' time to find out if there has been a change to their circumstances.

Overall, we felt the whole experience was well worth it with the information that we collected and hopefully we will be able to put this to good use in the future.

Jim Lannigan – Business Development Officer

1. What issues are facing you and/or people living in poverty in your community?

Moving Forward

Although 50% of members who said they were financially better off or ones that had said that their finances have stayed the same all that we spoke to, that requested calls, intimated to us that although their salary or income remained the same or better that the cost of their weekly / monthly shopping had increased drastically over the past year or so, which in real terms means that they have less disposable income. Due to this some members were contemplating visiting food banks during the month, probably in the last week before pay day. For these members we have given out a list of local food banks to them. Therefore, food banks is a big issue even with working families.

Our Mobile App, although very positive feedback, some members were unable to use this due to not being able to afford WiFi in their homes. We do realise that the Scottish Government have put plans in place regarding WiFi but it does look as if this is an issue in certain areas or with certain groups of people who are struggling financially. Having free WiFi would be an ideal advantage to these people.

Also a few places, including ourselves, are starting to operate a video system, in our Credit Union for instance we are introducing a video call if a member is applying for a loan on-line and they need some advice about what product to go for they can get a video call from us again this is in need of fairly decent WiFi.

2. What solutions could help make a difference?

Benefits help is a big problem with some of our members, we do know that there is help out there in various places but some of our members just won't travel and complain all the time to us while on the phone, all we can do is give them a phone number which is not ideal as they all say they get put on hold for various lengths of time. On our Mobile App, this has various help numbers on it in case that anyone is looking for numbers. Our members therefore would like available information regarding benefits and how to access appropriate services as speedily as possible.

We feel that there should be some sort of assistance for people to access where they are given advice on how to save money e.g cooking, shopping etc. All too many people these days tend to go and get a takeaway rather than cook where cooking a very simple but nutritional meal can cost a fraction of what a fish supper costs? With a course that we recently ran we spoke to members of the public about costs when shopping as most people will go to the corner shop for their weekly shopping but if they went to a larger supplier they could save a fair amount of money.

3. Any other comments/experience that you would like to share?

Above we have mentioned courses etc. but we feel that face to face works best as you get to know the person that you are working with.

Appendix 2

Lived Experience Fund 2019-20 – Lanarkshire Credit Union Consultation Feedback

Poverty Theme	Current partner interventions/supports	Challenges	Further comments
Benefits Advice/ Accessing Services	Health and Social Care Partnership: We have a range of pathways from health leading to welfare advice provided by MMAS and the CABx. Referrals are made by Community Link Workers, Health Visitors, Midwives, Community Mental Health Teams and Allied Health Professionals.	Capacity could be increased and funding is often time limited.	
	 Housing and Technical Resources, SLC: Taking a person-centred approach to supporting tenants who are in financial difficulty is central to the council's Rent Management Policy; Good links exist between operational housing and homelessness staff and Credit Unions; Our specialist Rent and Income Support Team maintain key links with Credit Unions; Additionally, the HomeStart Team work intensively to support new tenants to access the services they need to sustain their tenancy; and Arrangements are in place to signpost customers to local Credit Unions. 	Ready access to financial services for individuals experiencing hardship.	It is particularly important that services can be accessed at points of financial crisis.
	 Local Child Poverty Action Group: Deliver the Scottish Government funded financial health check to families via CAB; Midwives and Health Visitors deliver a routine enquiry on financial wellbeing of families at key pregnancy and health visiting assessment visits and refer to Money Matters; CABs deliver health and welfare advice services in hospital and community health settings; 		

Poverty Theme	Current partner interventions/supports	Challenges	Further comments
	 Social Security Scotland raise awareness and promote uptake of the Scottish Child Payment among staff and clients; The NHS Lanarkshire GP Community Link Worker Financial Wellbeing Advice Service provides support to families referred by GPs; Money Matters Advice Service delivers financial outreach support to parents through a video developed to be used with schools; and Partners benefits information to staff and families using a range of communication methods and social media platforms. Skills Development Scotland (SDS): SDS provide employability and career guidance to individuals of all ages. It is normal for benefit issues to come up when engaging with individuals. We can support people looking to upskill in existing occupation, career change and into work. We operate public centres in all localities – Hamilton, Lanark, East Kilbride and Cambuslang. Supporting people to upskill and get a job will impact on cost of living, food poverty etc. 	Lack of face-to-face activities has been significantly impacted on by COVID mitigations with most of our services delivered remotely or via helpline and web-service. We are now starting to reopen our centres to resume face-to-face services if required.	For referrals to local SDS support from Credit Unions, one point of contact: Eric Foy, Team Leader – <u>eric.foy@sds.co.uk</u> Tel. 07887833118 Web-service: www.myworldofwork.co.uk
Cost of Living	 Health and Social Care Partnership: We have a range of pathways from health leading to welfare advice provided by MMAS and the CABx. Referrals are made by Community Link Workers, Health Visitors, Midwives, Community Mental Health Teams and Allied Health Professionals. Local Child Poverty Action Group: All schools review their equity policies and procedures as part of their COVID-19 recovery school improvement plan; 		

Poverty Theme	Current partner interventions/supports	Challenges	Further comments
	 Education provide Privileged School Transport Places for pupils entitled to Free School Meals and support active travel opportunities for pupils; Free School Meals through continued automated enrolment; Free school meals to eligible children during the holiday periods (£30 voucher per fortnight covering Summer, October, Christmas, February and Easter Holiday); Delivery of Breakfast Clubs in schools; Offer the increased level of School Clothing Grant, currently £130 per child and increase uptake through automated enrolment and additional promotion to encourage uptake Maintain affordable rents for council homes, benchmarked against the Scottish average; Target housing investment to improve fuel and thermal efficiency of larger homes and reduce energy costs; Deliver additional affordable housing, built to Housing for Varying Needs standards (meeting higher energy efficiency standards and minimising fuel costs) and ensure this includes allocations to families with children and young people; Deliver the Scottish Government funded 'Summer of Fun' holiday programme; Promote and administer national funding mechanisms including ECO:Flex and Energy Efficient Scotland: Area Based Schemes to support families within owner occupied and private rented properties; and Support families in higher poverty areas to reduce costs associated with health harming behaviours e.g. tobacco, alcohol and drug use. 		
Digital Access	Health and Social Care Partnership: We have a range of pathways from health leading to welfare advice provided by MMAS and the CABx.		

Poverty Theme	Current partner interventions/supports	Challenges	Further comments
	Referrals are made by Community Link Workers, Health		
	Visitors, Midwives, Community Mental Health Teams and Allied Health Professionals.		
	Housing and Technical Resources, SLC:		
	Housing and Technical Resources has worked with		
	specific customer groups to address digital exclusion,		
	including people experiencing homelessness,		
	sheltered housing tenants and residents at		
	Gypsy/Traveller sites; and		
	 External funding has been secured from a range of routes to provide priority customer groups with digital 		
	devices and install community wi-fi at the council's two		
	Gypsy/Traveller sites.		
	Local Child Poverty Action Group:		
	Support to families with school pupils who require extra		
	help with digital inclusion to enable any blended learning		
	model to take place effectively through the provision of		
	digital devices.		
Food Poverty	Health and Social Care Partnership:		
	We have a range of pathways from health leading to welfare advice provided by MMAS and the CABx.		
	Referrals are made by Community Link Workers, Health		
	Visitors, Midwives, Community Mental Health Teams and		
	Allied Health Professionals.		
	Referrals are also made from health staff to Food Banks.		
	We also support a good deal of work through third sector		
	organisations re tackling poverty.		
Money Advice	Health and Social Care Partnership:		
(shopping/	We have a range of pathways from health leading to		
cooking)	welfare advice provided by MMAS and the CABx.		
	Referrals are made by Community Link Workers, Health		
	Visitors, Midwives, Community Mental Health Teams and Allied Health Professionals.		
	Allieu nealth Prolessionais.		

Poverty Theme	Current partner interventions/supports	Challenges	Further comments
	 Housing and Technical Resources, SLC: Housing and Homelessness Services have well established arrangements in place to provide advice and support and to refer/signpost customers to specialist money advice services; and Again, this is a particular focus for our RIST and HomeStart Teams. 	Securing quick access to specialist money advice services for individuals experiencing hardship.	It is particularly important that services can be accessed at points of financial crisis.



Report to: Date of Meeting: Report by:

Partnership Board 2 December 2021 Executive Director (Community and Enterprise Resources) South Lanarkshire Council

Subject:

Sustainable Development and Climate Change

1. Purpose of Report

1.1. The purpose of the report is to:-

 provide the Partnership Board with an update of the online workshop with Community Planning Partners, held on 30 June 2021, to explore the climate emergency and sustainable development as a primary issue in policymaking across the Community Planning Partnership.

2. Recommendation(s)

2.1. The Partnership Board is asked to approve the following recommendations:-

- (1) the findings from the workshop are noted;
- (2) based on the findings from the workshop, the recommendations to further mainstream the sustainable development principle and climate action, are considered as part of the review of the CPP structure and Community Plan; and
- (3) to discuss the recommendations included in this report at the climate change event on 30 November 2021 and agree actions for approval.

3. Background

- 3.1. The Board was presented a report on 24 June 2021 outlining the co-benefits of tackling the climate and ecological emergencies and using the sustainable development goals as a framework to help to address climate change as well as other environmental, social and economic priorities.
- 3.2. The Board was also updated on the climate change and sustainable development presentation to Community Planning Partnership (CPP) Progress Group at the meeting in March 2021. It was agreed at the progress group meeting to hold an online workshop with Community Planning Partners on 30 June 2021 to explore the climate emergency and sustainable development as a primary issue in policymaking across the Community Planning Partnership.
- 3.3. The issues that South Lanarkshire faces are increasingly complex and exist across geographic and thematic boundaries. Plans, policies and strategies need to reflect the complex reality of our interconnected world and be developed using a holistic and collaborative approach. Community Planning Partnerships provide the forum to work together and think systematically about how climate action interacts with other key priorities like poverty, inequalities, unemployment, affordable housing, economic growth, etc.

- 3.4. Action on climate change can deliver many local benefits including lower energy bills, economic regeneration and creation of local jobs, reductions in fuel poverty and improved air quality. Furthermore, increasing resilience to climate change risks can result in avoided costs from flood damage to buildings, infrastructure and services, enhanced green spaces and improved health.
- 3.5. Evidence shows that the poorest and most vulnerable in society are the most affected by the impacts of climate change, having the least resources and resilience to respond. It is recognised that these people are contributing the least to global warming, which is causing our climate to change, yet the most at risk.
- 3.6. The community planning structure in South Lanarkshire currently has a sustainability sub-partnership which sits under the economic growth partnership. The Sustainability Partnership has a particular focus on environmental issues across South Lanarkshire including biodiversity, health and greenspace and outdoor access.
- 3.7. Since the establishment of the Sustainability Partnership in 2007, there have been many changes to the sustainable development and climate change policy landscape nationally and globally, which has included the declaration of a climate emergency, the UN's SDGs (agenda 2030), the commitment that Scotland will be a net-zero economy and society by 2045 and a 'Green Recovery' from COVID. With these changes in mind, sustainable development and climate action need to be at the heart of community planning to engage all sectors of society in collective action. The review of the CPP structure and Community Plan is a good opportunity to address this.
- 3.8. The Board agreed on 24 June 2021 that the findings from the workshop should be presented to the CPP Board with appropriate recommendations to be considered to further mainstream the sustainable development principle and climate action as part of the review of the CPP structure and Community Plan.

4. The Workshop

- 4.1. The workshop was hosted in conjunction with the Improvement Service, Sustainable Scotland Network and North Lanarkshire Council and was attended by community planning partners pan-Lanarkshire. The workshop explored and discussed the following:-
 - The links between climate change and sustainable development and their relevance to community planning;
 - The UN's Sustainable Development Goals (SDGs) as a framework for policy and decision-making across the community planning partnership and the interconnectedness of the goals;
 - Policy coherence for sustainable development and climate change; and
 - A green recovery and a just transition to a net-zero economy.
- 4.2. The Improvement Service provided context at the start of the workshop on CPPs and their role in tackling the climate and ecological emergencies. Presentations were then given from the secretariat of Scotland's Climate Emergency Response Group on the climate emergency; Northern Star on policy coherence and a researcher from LGiU on a green recovery.

- 4.3. In advance of the workshop, there were pre-workshop materials issued to participants which included a recording from Chris Stark the CEO of the UK's Committee on Climate Change, a document about the SDGs and the interconnectedness of the goals and a presentation from North Lanarkshire Community Planning Partnership on its ACT Now Plan Action on Climate Together.
- 4.4. Following the speakers, the participants were split into breakout rooms to discuss the following:-
 - The value of embedding climate change into community planning policy making;
 - How we can further embed climate change into community planning; and
 - How can we engage our communities on climate change?

Each session was scribed and recorded to allow findings to be gathered and recommendations reported to the Board.

4.5. The final session of the workshop was to gather feedback from participants on the barriers to mainstreaming climate change and engaging communities. This was done using the online tool Menti where comments can be submitted anonymously. The feedback from the Menti session has been included in the findings.

5. Findings

5.1. Based on the discussions in the breakout sessions and the feedback from the Menti session, the findings are:-

Category	Breakdown
Awareness and understanding	 Climate jargon can be confusing for people to understand (both across the partnership and within communities). The climate change agenda is overwhelming, too big to tackle. There needs to be a better understanding of how climate change and sustainable development can impact people and the synergies with the partnership priorities.
Partnership approach	 Sustainable development and tackling climate change require a concerted, collective and joined-up approach. More can be achieved as a partnership than individual action. Having transparent environmental plans across CPP Partners. It's important to get people across all sectors to get together to bring a range of perspectives and solutions. The need for a more holistic approach as action on one priority area could impact positively or negatively on another priority area.
Priorities	 Climate change affects every aspect of life - socially, economically and environmentally - it should be included in community planning priorities. Communities may not mention climate change as a priority, however, each priority they raise can be looked at through a climate lens and incorporated into community planning. Poverty is a key priority across South Lanarkshire; however, the impacts of climate change can compound those already in poverty. The impacts to climate change should be a key consideration in all policymaking and decision making across the partnership.

servi chan • Supp	nunity plan and thematic groups in a resilient manner, where ces can still be delivered despite the impacts from a ging climate. orting community resilience through partnership working ilso help to build climate resilience in communities.
Community Engagement • The r in rel • Supp comr • Reco group this. • Make	need for clear and consistent messaging and communication ation to sustainable development and climate change. ort initiatives that are in place and already working across nunities. gnise strengths in communities as there are community os that have expertise in climate and sustainability; invest in e climate conversations relevant to people and communities. ort employees who work directly with communities to have

6. Recommendations

- 6.1. It was agreed that the findings from the workshop would be presented to the CPP Board with appropriate recommendations to be considered to further mainstream the sustainable development principle and climate action in community planning. The recommendations are detailed below, they are in no order of priority:-
 - Partners to use the Sustainable Development Goals (SDGs) as a framework for action. This would include identifying the goals that the community plan and thematic group plans contribute to; using the global 2030 targets under each goal to set local 2030 targets for South Lanarkshire and to prepare an annual voluntary report on how CPP contributes to the SDGs and the 2030 agenda. This would help to bring a holistic and consistent approach across the partnership as all priorities are interconnected like the SDGs are.
 - Partners to discuss and agree how sustainable development and climate change is incorporated into the structure of community planning. Consider if this should be a more holistic approach using SDGs and the climate emergency as guiding principles for each thematic group or if there should be a separate thematic group focussing on mainstreaming sustainable development and climate change.
 - That climate justice is a key consideration in the renewed community plan and associated action plan when tackling poverty and inequalities.
 - Organise bespoke climate literacy training across the partnership, particularly at decision-making level, which includes understanding the synergies between tackling poverty and inequalities and climate action, climate justice and a just transition to decarbonisation.
 - Organise bespoke training for employees and volunteers who work directly with communities to give them the knowledge and confidence to hold climate conversations as part of their engagement with communities.
 - Arrange climate outreach work with communities to understand the impacts that a changing climate can have on them. This recommendation and the one above would help give communities the knowledge and understanding to include climate action in community-led neighbourhood. This could be piloted for the next neighbourhood plans due to be developed.
 - Using tools like Place Standard Tool through a climate lens. The Scottish Government, Public Heath Scotland, Adaptation Scotland, Sniffer and Sustainable Scotland Network have been working together to develop a climate lens to work in conjunction with the Place Standard Tool (PST). The lens is being developed to enable community placemaking to better address climate change and to engage

with wider and connected policy agendas. This links to the Scottish Government's priorities to make Scotland more equal and socially just and also to the aims of the United Nations' SDGs. This is still at a pilot stage and there is an opportunity to partake in the second phase pilot. One Carluke Area Network volunteered to take part in this pilot. Further details of the first phase pilots can be found on: <u>Place</u> <u>Standard Tool pilot study to help address climate change through community</u> <u>placemaking - Scottish Housing News</u>

- The Partnership should have an understand of who the most vulnerable people are in South Lanarkshire that would be impacted more by climate change that may further compound poverty, inequalities and health and wellbeing issues. Having this baseline would help to understand the extent of intervention that would be required. This baseline could be established through commissioning a study.
- It was suggested at the workshop that guidance would be helpful for CPPs. The Improvement Service was keen to be part of developing such guidance for all CPPs, however, this would need to include practitioners across the Partnership to be involved.
- Develop a signposting page on the CPP website with details of what the Partnership is doing to contribute to the SDGs and taking climate action. This could link to partners' action plans and strategies and also details of the synergies between the work of the thematic groups' priorities and climate change priorities.
- 6.2. A verbal update on these recommendations has been given to the Community Planning Partnership Board at the event on climate change held on 30 November 2021 to discuss and approve actions going forward. The event will have provided an opportunity to discuss further interventions that would help to mainstream climate change within community planning.

7. Employee Implications

7.1. Partners are asked to identify relevant officers to attend the workshop.

8. Financial Implications

8.1. The recommendations of climate literacy training, climate outreach and baselining could financial implications. Further details on indicative costs can be provided if these recommendations are to be explored further. Taking these specific actions forward as a partnership means that the cost is spread across the partnerships and better value for money.

9. Climate Change, Sustainability and Environmental Implications

9.1. There are no implications for climate change, sustainability or the environment in terms of the information contained within this report.

10. Other Implications

10.1. There are no issues in terms of risk associated with this report.

11. Equality Impact Assessment and Consultation Arrangements

11.1. There are no Equality Impact Assessment or consultation arrangement implications associated with this report.

Michael McGlynn

Executive Director (Community and Enterprise Resources) South Lanarkshire Council

4 November 2021

Contact for Further Information:

If you would like further information, please contact: -

Lesley Hinshelwood, Sustainable Development Officer, South Lanarkshire Council Tel: 01698 454610 Email: <u>Lesley.hinshelwood@southlanarkshire.gov.uk</u>





Report to:	Partnership Board
Date of Meeting:	2 December 2021
Report by:	Executive Director (Finance and Corporate Resources)
	South Lanarkshire Council

Subject: Outcomes from the Joint CPP Board Development Session – 23 June 2021

1. Purpose of Report

- 1.1. The purpose of the report is to:-
 - Provide the Partnership Board with an overview of the Joint CPP Board Development Session held on 23 June 2021 and the initial outcomes that were discussed.

2. Recommendation(s)

- 2.1. The Partnership Board is asked to approve the following recommendations:-
 - (1) that the content of the development session is noted; and
 - (2) that the Board approves the key priority areas for progress outlined within section 7.4 of this report.

3. Background

- 3.1. Following discussions by members of North and South Lanarkshire Community Planning Partnerships (CPPs), it was agreed to hold a joint CPP event on 23 June 2021 to:-
 - Share progress on tackling inequalities across both CPPs;
 - Identify learning from COVID-19 across the wider system to inform a wholesystem approach;
 - Share successful examples of whole-system working to tackle inequalities;
 - Identify opportunities for improving collaboration on inequalities; and
 - Agree next steps for both CPPs to jointly maximise their impact.
- 3.2. The purpose of this report is to provide the Board with a summary of the key points from the Development Session and for the Board to consider the information which was provided at the event and agree to take the recommendations forward.

4. Joint CPP Board Development Session Presentations Overview

4.1. Prior to the event, 'Data Digest' information packs were circulated to CPP members. These advised of the most current information regarding the impact of COVID-19 in worsening inequalities, particularly around poverty and employment, and highlighted the Lanarkshire context.

- 4.2. Keynote presentations were provided by the Chief Executives of NHS Lanarkshire, North Lanarkshire Council and South Lanarkshire Council, highlighting the local situation and the actions being taken by each partnership to address the issues that exist around inequalities.
- 4.3 Dr Dominique Allwood and Dr Mimi Malhotra of the Health Foundation presented on the role of the NHS as an Anchor Organisation and gave examples of shared practice initiatives in other areas which could be used as learning. Sir Harry Burns, Professor of Practice and Special Adviser to the Principal at the University of Strathclyde, then spoke on a collaborative approach to supporting the most vulnerable and the importance of focusing on what matters most to service users to improve wellbeing.
- 4.4. Copies of all presentations were circulated to the Board following the event and the agenda is included as Appendix 1 for information.
- 4.5. Following the presentations, the attendees broke into five breakout discussion groups to provide their comments on four set questions and a summary of this feedback is provided as Appendix 2.
- 4.6. The main topics of discussion from the Breakout Discussion Groups included:-
 - Consider where Community Planning Partners can make a real and significant difference e.g. galvanise around youth employment as a shared theme;
 - Support sustainable employment as 'anchor institutions' and create pathways into employment;
 - Learn from the positive experience of working jointly with local communities during COVID-19 and build on their existing resilience and capacity to develop and deliver services locally;
 - Identify the 'touch points' where opportunities exist for conversations with service users about 'What matters to you' and extend reach to seldom heard voices;
 - Move away from delivering services through a paternalistic 'for people' approach to developing services 'with' people;
 - Use engagement with local communities to identify how to work with them in different ways;
 - Encourage staff to be creative in developing their work with communities and service users and accept risks;
 - Empower and upskill our staff through learning and development including Trauma Informed Practice training;
 - Switch from 'downstream' reactive spend to 'upstream' preventative spend;
 - Adopt a generational view in forecasting when we expect to see the impact of our changes;
 - Prioritise how we deliver services by effective targeting to those who are most vulnerable and moving away from universal approaches as appropriate;
 - Consider where resources or staff deployment can be withdrawn and redirected to priority areas or new, more direct ways of working;
 - Ensure leadership buy-in and commitment to restructuring how we deliver services differently; and
 - Develop the potential of Heads of Service as Community Champions.

5. Next Steps

- 5.1. South Lanarkshire Community Planning Partnership is progressing many of these areas of work already, particularly in finding new ways to work with communities and to encourage greater dialogue and involvement which will address inequalities. This includes the work around neighbourhood planning activity and around the development of locality-based Community Partnerships.
- 5.2. The Development Session and the findings in this report provide an opportunity for further discussion and consideration, both amongst partners and with local communities. To this end the report will remain a key reference point in developing the new Community Plan.
- 5.3. At the Board Meeting of 15 September 2021, verbal feedback was provided regarding a subsequent Pan-Lanarkshire Leaders' Meeting at which the following key priority areas for cross system working were suggested:-
 - Detailed case management of high resource/contact users in Coatbridge and Cambuslang and Rutherglen;
 - A whole system approach to employment and employability; and
 - Drug deaths.

Following agreement from both CPP Boards, key officers with responsibility for these areas will meet to discuss how each piece of work can be progressed. Further updates will be provided to the Board at a later date.

6. Employee Implications

6.1. There are no employee implications associated with this report.

7. Financial Implications

7.1. There are no financial implications associated with this report.

8. Climate Change, Sustainability and Environmental Implications

8.1. There are no implications for climate change, sustainability or the environment in terms of the information contained within this report.

9. Other Implications

9.1. There are no issues in terms of risk associated with this report.

10. Equality Impact Assessment and Consultation Arrangements

10.1. There are no Equality Impact Assessment or consultation arrangement implications associated with this report.

Paul Manning

Executive Director (Finance and Corporate Resources) South Lanarkshire Council

4 November 2021

Contact for Further Information

If you would further information, please contact:-

Rhonda Leith, Community Participation and Empowerment Manager, South Lanarkshire Council Tel: 01698 455783 Email: rhonda.leith@southlanarkshire.gov.uk

Appendix 1 Agenda of the Shared CPP Session







JOINT COMMUNITY PLANNING PARTNERSHIPS EVENT

Wednesday, 23rd June 2021, 2:00pm - 5:00pm

Programme

Event objectives:

- Share progress on tackling inequalities across both Community Planning Partnerships.
- Identify learning from COVID-19 across the wider system to inform a whole-system approach.
- Share successful examples of whole-system working to tackle inequalities.
- Identify opportunities for improving collaboration on inequalities, and
- Agree next steps for both CPPs to jointly maximise their impact.

Format

• MS Teams meeting with breakout rooms

Agenda

- 1. Introduction Alan Waddell / Cllr Maureen Chalmers 14:00 14:05hrs
- Inequalities and the CPPs: Progress so far Des Murray / Cleland Sneddon 14:05 14:25hrs
- 3. Inequalities and a new strategic vision for health: *Our Health Together: Living our best lives in Lanarkshire* Heather Knox 14:25 14:35hrs
- NHS as Anchor Institution Dr Dominque Allwood / Dr Akanksha Mimi Malhotra 14:35 14:55hrs
- 5. A collaborative approach to supporting the most vulnerable Sir Harry Burns 14:55 15:35hrs
- 6. Comfort Break 15:35 15:45hrs

Appendix 2 Feedback from the Breakout Groups

Question 1 – What are the priorities for action in Lanarkshire? Employment and Employability:-

- Supporting sustainable employment and in our capacity as 'anchor institutions;
- Leading by example through creating pathways into employment;
- Identifying our future workforce requirements and early engagement with education, colleges and training providers to ensure we have the right skills;
- Inspiring young people by showcasing the range of work and jobs undertaken;
- Community Planning Partners galvanising around youth employment as a shared theme and maximising opportunities available through Developing the Young Workforce and the Young Person's Guarantee;
- Ensuring we have the right skills across our workforces and individually at each stage in a person's working life;
- Targeted support through Skills Development Scotland;
- Identify young people who are at risk of leaving school or disengaging from education and as such have substantially reduced potential in securing employment;
- Ensure our education, curriculum developments and the Pathways Programme fully support our young people through a range of approaches, equipping them with the skills and personal capacity/motivation to meet future challenges;
- Identify opportunities for volunteering, adult learning and hobbies to develop individuals' personal strengths, sense of self-worth and confidence; and
- Support individual families' capacity to support young people through education and into training and/or employment.

Poverty and Inequality:-

- Recognition that existing levels of poverty and inequality within North Lanarkshire's communities have been compounded even further and complicated by COVID-19. While there is no denying that those who were already experiencing poverty have been disproportionately hit, the numbers and extent of people and communities who require support post-COVID will undoubtedly increase and may be different;
- Similarly, the impact of COVID-19 will remain with us for the immediate and foreseeable future;
- People who are living with poverty have significantly less choice and control over their lives. The benefits system does not provide a liveable basic income it only mitigates and does not enable people to build beyond their current circumstances;
- As 'anchor organisations' we need to think about how we allocate our mainstream funding to tackle poverty and inequality, rather than budgets that are traditionally 'labelled' or ringfenced to tackle inequalities; and
- The short term or 'pilot' approach attached to funding streams does not provide sufficient stability or longevity to address fully the impact of COVID-19 and lift families out of the resultant harms.

Community Wealth Building:-

- Opportunities for partners to adopt a Community Wealth Building approach and invest in our communities through employment, supply chain, infrastructure projects, housing investment and attracting inward investment; and
- Opportunities to share best practice and current thinking between partners and consider potential Community Wealth Building initiatives that may be more scalable at a pan-Lanarkshire level.

Working Differently with Our Communities:-

- Learning from the positive results through working differently and in closer collaboration with local communities during COVID-19, empower our communities and build on their existing resilience and capacity to develop and deliver services locally;
- Recognition that there are community and voluntary organisations throughout North and South Lanarkshire who are already delivering services and support locally and as such, are trusted within their local communities;
- Empower and free-up staff to invest time and commitment in engaging directly with individuals about 'What matters to you?';
- Establish what a person needs to change their current situation, create opportunities and enable them to make choices in life;
- Restoring hope and giving individuals control over their lives has a powerful impact on wellbeing;
- Move away from delivering services through a paternalistic 'for people' approach to one that is much more about engagement and developing supports and services 'with' people;
- Drawing on COVID-19 experiences, tailor our responses to better meet people's needs;
- People who need the most support are often the most difficult to engage with, so it is important to ask, 'What matters to you?' during those touchpoints where they are in contact with services. This also extends the reach of engagement to include 'seldom heard voices' with less reliance on traditional consultation mechanisms.

Empowering Our Staff:-

- As 'anchor organisations' we need to explore how we can empower and equip our staff to instigate new ways of working in our communities;
- How do we change our existing operating culture with a shift towards working with communities?;
- How do we empower and free up time for staff to change their roles and approaches when resources are already under pressure?;
- How do we support and enable our staff to be creative in their approaches and facilitate alternative solutions to support people?;
- Often, staff perceive that they do not have the ability to influence how services are delivered or to suggest trying alternative approaches. Where staff identify creative solutions it is important that channels and support are available from managers and senior leaders to consider these, thereby helping to facilitate a 'bottom up' approach to cultural change;
- Potential enablers to support new and different approaches to working with our communities could include:
 - Exploring where we can reduce existing processes and 'bureaucracy'. What can we stop doing, or do differently to make more time for meaningful engagement?;
 - Recognition that staff already have strong links into local communities and as such they have a wealth of knowledge and skills which can be developed and encouraged;
 - Senior management to be open and supportive to new ways of working and encourage staff to be creative in developing their work with communities and service users; and
 - Identifying the 'touch points' within individual services and where opportunities exist for conversations with service users about 'What matters to you?'
- Build on staff members' existing experience and understanding of inequalities and how to support people through a trauma informed approach; and
- Consider wider rollout of Trauma Informed Practice with training to increase staff understanding of how trauma, including adverse childhood experiences or lived experience, affects an individual's behaviour, memory, self-esteem and coping mechanisms.

Early Intervention:-

- Early intervention through Early Years services and consider a whole-life approach that supports people at key stages and transitions in their lives;
- Switch the emphasis on investment and funding allocations from existing 'downstream' reactive spend to early 'upstream' preventative spend; and
- Adopt a generational view in forecasting when we expect to see the impact of our changes. One-off investment or short-term funding will not deliver permanent, sustainable solutions and timeframes of 10-15 years may be more realistic.

Shared Vision and Prioritisation:-

- Individual anchor organisations should in the first instance consider our own existing practices and approach and identify opportunities for change – "Are we doing all we can in our own organisation?";
- While acknowledging that there are opportunities for greater collaboration across community planning partnerships, there is still a requirement, and we should not detract from what each partner can deliver in its own right;
- Draw on the positive learning experiences from COVID-19 when partners worked collectively and across service areas on shared tasks and priorities and also developed information sharing arrangements and wider understanding of different roles and responsibilities;
- Consider opportunities for Community Planning Partners to consider where we can make a real and significant difference;
- Focus on making a whole-system impact across 1 4 joint areas of work rather than individual partners each having a series of actions across a range of topics within their own plans. Make a concerted effort on fewer issues;
- Acknowledging that there are different operating cultures across community planning partners that impact on capacity and how we work together, examine where opportunities do exist for the CPP to align its approaches through for example joint planning or focusing on specific priorities;
- All partners, through their service delivery responsibilities and functions can make a positive impact on health improvement and as such, partners should be creative, taking a broader, more holistic view; and
- Examine opportunities for community planning partnerships to influence and help to shape national programmes and priorities e.g. the SQA and Curriculum for Excellence Review.

Question 2 – What examples of effective whole-system working on equalities can we learn from?

COVID-19 Response and Wider Learning:-

- COVID response has demonstrated that partners can work effectively in a wholesystem response;
- Require a collective and shared understanding of what we mean by whole-system working;
- Reallocation of effort: Examine the existing functions that partners ceased to deliver during the COVID-19 response and consider the extent to which this can become permanent with the resources and/or effort diverted to support new ways of working and priorities;
- Opportunity to use the intelligence from the types of support that were delivered to inform future priorities and target vulnerability;
- Identify examples of whole-system approaches being used successfully in other areas. At a more local level, lessons can be learned from initiatives including:
 - High Resource User Project understanding the causes for frequent presentation at A&E;

- Family Nurse Partnership intensive support for families, early intervention delivering positive outcomes and empowering families;
- Structured Deferred Sentencing although opportunities exist for a more upstream approach to reduce the risk of offending in the first place;
- Scottish Fire and Rescue Service's Young Firefighter Programme supporting disadvantaged young people;
- Self-Directed Support potential opportunities to replicate this model across other service areas, providing individuals with increased choice; and
- Violence Reduction Unit studies into how an individual's outcomes can be predetermined at a young age. Social and economic environment and Adverse Childhood Experiences are more likely to result in poor outcomes in relation to health, employment, criminal justice, poverty and inequality.
- Existing service delivery has not always achieved the outcomes we expected nor what local people need we need to look at different approaches.

Commonality of Purpose:-

- Commonality of purpose in delivering the COVID-19 response was a significant contributory factor in partners being able to work together. How do we apply this approach to other areas to deliver a whole-system solution?;
- How can we replicate our response to COVID-19 to other priorities for example poverty?;
- Poverty impacts directly on the work of all partners and is our most significant challenge;
- Examine the impact of poverty on the work/demands placed upon each agency; and
- Given that poverty is not experienced by everyone, nor indeed in the same way by different age groups or households, it is important to ensure that lived experience informs what we do.

Approaches, Accountability and Empowering Staff:-

- Begin by identifying and agreeing what we want to change;
- Focus initially on determining our ambition what is the new picture or headline 10 20 years from now;
- Have meaningful conversations to identify what matters most to local people;
- Identify what we can change and do differently locally;
- Make sure we involve the right people, for example locality planning groups, to identify issues and direction of travel;
- Allocate lead responsibility across community planning partners, making individual agencies responsible and accountable for taking work forward;
- Use both vertical and horizontal communications between senior and frontline staff in different partner agencies;
- Recognise that working in new ways requires us to change hearts and minds and accept risks; and
- Ensure leadership buy-in and commitment to restructuring how we deliver services differently.

Communities:-

- Use the opportunities provided through Community Boards, and the locally determined priorities articulated within the Local Outcome Improvement Plans, to work differently with our local communities;
- Inclusion and addressing the needs of 'seldom heard voices' is critical to the success of a whole-system approach; and
- Develop the potential role and contribution of Heads of Service as Community Champions (NLC model).

Question 3 – What do we need to do differently to support a whole-system approach to inequalities in Lanarkshire?

Prioritisation and Funding:-

- Prioritise how we deliver services by effective targeting to those who are most vulnerable or at risk and moving away from universal approaches as appropriate;
- Consider where resources or staff deployment can be withdrawn and redirected to priority areas or new, more direct ways of working;
- There should be less emphasis on short-term projects, looking at unique interventions, with a shift in focus towards whole-system approaches across community planning partners;
- Public sector services are traditionally paternalistic and we need to become more selective in where resources are focused;
- Engage with the Scottish Government to identify where further support may be available and discuss budget cuts and funding challenges:
- Duration and Terms of Administration can be a barrier to longer term planning and investment; and
- Outcomes and transformation through large scale programme such as the Early Years Collaborative can take a generation to show positive impact.
- Identify key intervention points where partners can make a difference and look at service redesign with the emphasis on upstream prevention, rather than when issues, risk or vulnerability have already presented. Provide earlier support to families who are struggling;
- Partners need to engage more with local communities and those with lived experience to shape services and programmes. Partners must also work to empower and enable people to have control and options in life – moving away from a dependency culture of service provision to a more preventative upstream model; and
- Short term nature of voluntary sector funding presents challenges in longer term planning and sustainability of service delivery.

Staff Training and Empowerment:-

- Drawing on our experience of service delivery during COVID-19, view our workforces as a single resource with no barriers or boundaries;
- Encourage and empower staff to adopt a whole-system approach with less recourse to traditional 'silo-based' approaches, roles and ways or working;
- Recognising that there is a long-standing commitment from partners and staff to work together differently, taking a whole-system approach, consider where partners can make inroads to achieving this;
- Empower and upskill our staff through learning and development including Trauma Informed Practice training for staff;
- Create time and space for staff to engage with local communities and service users in identifying what matters most to them and developing local solutions;
- Develop mechanisms and support for staff to feedback narrative from communities and acknowledge where local solutions and creativity are making a difference; and
- Scale up successful smaller projects where these are shown to have made a difference and are suitable for replication in other areas experiencing similar problems.

Data Sharing and Business Intelligence:-

 Consider where the recently reconvened Lanarkshire Data Sharing Partnership can add value through data sharing and co-ordinating support between partners, including investigating current limitations and issues/practicalities/ associated individuals providing their consent to share personal data. Data sharing would allow partners to provide greater integration and targeting, ultimately providing better support to individuals.

Tackling Inequalities:-

- Following presentation to NHS Board on the role of anchor institutions in addressing inequalities, increasing understanding amongst health professionals that inequalities are wider than those relating to health inequality;
- Managers should use existing tools, and indeed the statutory requirement to complete Equality Impact Assessments, Fairer Scotland Duty and Children's Rights' assessments when introducing new policies or considering the impact that changes to service delivery will have on service users. These processes add significant value and learning if completed diligently and informed by engagement with service users and wider stakeholders (e.g. staff, national organisations, trade unions);
- Ensure that individuals are better connected to existing community organisations and activities to increase social connection and combat loneliness and social isolation;
- Increase capacity within the community and voluntary sector to provide support through social prescribing; and
- Support for independent living needs to extend to ensure that people are also socially connected within their communities with opportunities for a high quality of life.

Question 4 – What indicators of inequalities should we focus on in Lanarkshire? Meaningful and Relevant Data:-

- Poverty is a key theme and priority; however, poverty can be measured in a range of ways so it is important to streamline and develop poverty indices that are relevant to the local area;
- Consider the widest range of indicators available and select what is relevant for our purpose and priority;
- Ensure measures are meaningful and reflect the work that is being undertaken;
- Take a whole-life approach to collecting and analysing data and measure at key stages, with further interrogation and drilling down to consider the impact of inequality or ethnicity for example;
- Localise data for more sophisticated analysis, allowing partners to consider underlying issues and draw on additional information available – e.g. - Scottish Index of Multiple Deprivation;
- Recognition that the relevance and availability of indicators and measures is very much based on the priority(ies) or theme(s) that partners agree to focus on – for example there are good data sets in relation to child poverty both locally (e.g. Free School Meals entitlement) and nationally; and
- Ensure that we are clear in why we are collecting data and its purpose and make best use of data and intelligence available to partners.

Qualitative Data:-

- Referencing Sir Harry Burns's presentation and 'What matters to you?' it is important to develop measures that allow us to measure quality of life and overall 'wellness'. How do we work towards this?;
- Recognition that partners' use of qualitative measures and indicators is less well developed. Many existing data sets focus on throughput and outputs rather than outcomes;
- Adverse Childhood Experiences have a huge impact on outcomes and an individual's future life chances/quality of life. We need to explore how we can develop and include qualitative measures linked to lived experience;
- Use data sets that allow benchmarking, trend analysis and comparison over time but evidence this with lived experience to provide context;
- Ensure alignment between evidence-based intelligence and local priorities. Similarly, use existing data sets to confirm or further illustrate locally determined priorities;
- Majority of partners' staff also live in Lanarkshire providing opportunities for dialogue with staff around lived experiences to provide further insight;

- Social Return on Investment Capture any unintended outcomes, including upskilling for example or increased confidence or self-esteem within individuals, demonstrating the wider benefits and added value of support or intervention; and
- Keep listening to communities and individuals by asking 'What matters to you?' and indicators will flow from this. Revisit communities regularly to benchmark progress and identify where measures may need to change or be updated to reflect local circumstances.

Outcome Focused and Clarity of Purpose:-

- Switch from focussing on national targets to outcomes and meeting the needs of local communities;
- Ensure clarity in determining measures of success. How are success measures broken down and how can we develop outcome measures across an individual's whole-life?;
- Ensure clarity of purpose and direction across partners where do partners want to make a difference? Ensure agreement between community planning partners to work towards change;
- Agree partners' long-term vision (the mission based, moonshot approach) and work backwards; and
- Focus on a smaller set of indicators and measures that enable benchmarking, comparison and show results over time.

Prioritisation:-

- Use measures to enable community planning partners to target resources and effort. Evidence based prioritisation supports partners in justifying why resources are being targeted towards more vulnerable communities or individuals, who often may not have the loudest voices;
- Provide local communities with information on the services being delivered, for example health care, including challenges and constraints, and work with them in determining the priorities;
- Short term funding cycles make it more challenging to demonstrate change over a longer period of time;
- Consider focusing on a smaller set of priorities or themes instead of trying to tackle everything at the same time;
- Learn from pilot projects and be smarter in our evaluation of the impact of these:
 - Determining those that have not delivered the expected outcomes and should be stopped; and
 - Confirming where pilot projects have been successful and should be scaled up or replicated in other areas.
- Consider where existing activity or prioritisation can be withdrawn to redistribute resources.

Data Sharing:-

- Match up data sets held by partners to develop a core, shared dataset;
- Consider indicators and measures that cut across a number of partners;
- Ensure that we can triangulate data, from benchmarking to impact and improvement; and
- Ensure that all partners/organisations have the skills and capacity to capture and record data and measure impact or outcomes.



Report to:	Partnership Board
Date of Meeting:	2 December 2021
Report by:	Executive Director (Finance and Corporate Resources)
	South Lanarkshire Council

Subject: Outcomes from the CPP Board Development Session (Communities of Interest) – 20 October 2021

1. Purpose of Report

1.1. The purpose of the report is to:-

• Provide the Partnership Board with an overview of the 'Communities of Interest' presentations that were delivered at the CPP Board Development Session held on 20 October 2021 and a note of the initial outcomes that were discussed.

2. Recommendation(s)

- 2.1. The Partnership Board is asked to approve the following recommendations:-
 - (1) that the content of the presentations is noted; and
 - (2) that the Board considers the proposed actions as discussed at the Development Session which are set out at Section 5.1 of this report.

3. Background

- 3.1. At the Partnership Board on 9 September 2020, it was agreed that there should be two pre-arranged development sessions each year and on 24 June 2021, the Board agreed that the Development Session on 20 October 2021 would focus on 'Communities of Interest'.
- 3.2. The purpose of this report is to provide the Board with a summary of the key points from all presentations and for the Board to consider the information which was provided at the Development Session and how this can be taken forward.

4. Communities of Interest Development Session Presentations Overview

- 4.1. The Communities of Interest Development Session considered national and local context from the following communities:-
 - Black, Asian and Minority Ethnic (BAME) and English for Speakers of Other Languages (ESOL) Communities;
 - The Senior Community; and
 - Deaf Community and Speakers of British Sign Language (BSL).
- 4.2. Presentations from the three communities were provided by:-

BAME and ESOL:-

• Education Officer, Education Scotland;

- Locality Manager, Youth, Family and Community Learning Service, South Lanarkshire Council; and
- Refugee Resettlement Advisor, South Lanarkshire Council.

The Senior Community:-

- Chair, Scottish Older People's Assembly;
- Chair and Vice Chair, Seniors Together;
- Manager, Seniors Together, SLC; and
- Chair and Volunteer of the Larkhall District Volunteers Group.

Deaf Community and Speakers of British Sign Language (BSL):-

- Access and Inclusion (Engagement Officer) and Director of BSL, British Deaf Association; and
- Personnel Officer, South Lanarkshire Council.
- 4.3. Copies of the presentations have been circulated to the Board where these are available and a detailed note on the session is attached to this paper as Appendix 1 for further information.
- 4.4. Further discussions took place with the Board following the presentations which included:-
 - Further assistance offered by SLLC with regards to the use of libraries and further access to NHS services for the BAME/ESOL community;
 - Requirement of ESOL provision by the Home Office;
 - BAME/ESOL assistance is based on each individuals' requirements and appropriate services will be contacted when necessary;
 - Issue of people not having the confidence to venture outdoors following the pandemic;
 - The difficulty of reopening various community groups/clubs and the lack of volunteers;
 - The great work of the senior and voluntary groups throughout the pandemic was highlighted;
 - The promotion of referral routes by Seniors Together through social media, links with the GP Link Workers and information produced on paper for those who do not have access to IT devices;
 - Locator Tool improvements and the forthcoming relaunch of the volunteer's network by VASLan;
 - Consideration of how the senior community could be involved with the Community Planning Partnership;
 - Confirmation of the offer of BSL Training to local authorities and NHS Boards only due to the conditions of funding (but this may be widened to other partners at a later date);
 - BSL Training should be targeted at staff who would deal with deaf communities, in particular frontline staff, team leaders and those involved in writing BSL Plans. The BDA cannot deliver training to everyone but this would be a targeted approach, followed by a rolling programme; and
 - BDA has had discussions with the Scottish Government, Sustrans and transport groups regarding the use of public transport by the deaf community. The new visual systems and new apps for phones have been terrific improvements. Deaf people are able to access information at the same time as hearing people. Various transport organisations are also signing more information.

5. Outcomes from the Development Session

- 5.1. After discussion, the following actions were proposed:-
 - Consideration be given to the proposal of the senior community to be included within the CPP Board membership; and
 - Consideration be given to the offer of support by the British Deaf Association to local authorities and NHS Boards regarding BSL training and advice.

6. Next Steps

6.1. The Board to consider the above proposed actions.

7. Employee Implications

7.1. There are no employee implications associated with this report.

8. Financial Implications

8.1. There are no financial implications associated with this report.

9. Climate Change, Sustainability and Environmental Implications

9.1. There are no implications for climate change, sustainability or the environment in terms of the information contained within this report.

10. Other Implications

10.1. There are no issues in terms of risk associated with this report.

11. Equality Impact Assessment and Consultation Arrangements

11.1. There are no Equality Impact Assessment or consultation arrangement implications associated with this report.

Paul Manning Executive Director (Finance and Corporate Resources) South Lanarkshire Council

4 November 2021

Contact for Further Information

If you would further information, please contact:-

Rhonda Leith, Community Participation and Empowerment Manager, South Lanarkshire Council Tel: 01698 455783 Email: <u>rhonda.leith@southlanarkshire.gov.uk</u>

Appendix 1 Notes of the Development Session

BAME and ESOL Communities (Education Scotland - National Context):-

- The delivery of the ESOL Programme is carried out on a regional basis Community Learning and Development (CLD) are fundamental to the practice of CLD across all of its settings and which have been identified by the CLD Standards Council are: Selfdetermination; Inclusion; Empowerment; Working collaboratively; and Promotion of learning as a lifelong activity;
- CLD delivers ESOL with a community focus and provides links across communities and partnerships;
- ESOL learners are vulnerable to exploitation through lack of language.
- The ESOL Strategy is currently in a state of transition and was due to be refreshed in 2020;
- The work on the Adult Learning Strategy has resumed, following a delay due to COVID, and is due to be published in 2021;
- The Youth Work Strategy is due for completion in Spring 2022 and will also touch on ESOL and will include adults up to age 25;
- The priority themes for Education Scotland includes System Leadership; Collaboration; Education Support and Improvement; and Professional Learning;
- Education Scotland's Corporate Plan 2019-22 still exists, although a new one-year recovery plan was also created in 2020;
- Digital is a huge area going forward for Education Scotland and Digital Scotland websites are in place to support practice with consideration being given to further ESOL support which is required;
- Education Scotland's Digital Team have delivered webinars for ESOL practitioners focusing on apps to support digital learning and are currently working with key ESOL stakeholders to gather feedback from learners, families and communities. This information will shape future training and digital resources on their site; and
- Links were provided to examples of websites providing free educational resources for children and young people who are learning English as an additional language.

BAME and ESOL Communities (SLC - Local Context):-

- The YFCL sits within Inclusion in Education Resources and delivers a range of vibrant Community Learning and Development (CLD) within the four South Lanarkshire localities and is delivered in various Universal Connection Centres, schools, halls etc;
- YFCL has a team based at Kear Campus, Blantyre and also includes an Awards Team and Participation Team;
- Activity of the YFCL is in response to identified local needs, council and national priorities and current and emerging legislation and policy frameworks;
- There are six service priorities which include: Adult Learning; Youth Learning;

Family Learning; English for Speakers of Other Languages (ESOL); Literacy and Numeracy; and Strengthening Communities – Volunteer and Community Development;

- There is a national Adult Learning Strategy for Scotland 2021-2026 in place and within South Lanarkshire there is the CLD 3-year Strategic Plan;
- The ESOL Plan sits within the CLD Strategic Plan and a refresh of the ESOL Plan will be carried out;
- There are three ESOL CLD Impact Measures which are: Learners have improved their English language skills; Learners are more able to support their child's learning; and Learners are participating in other learning and/or community living;

- The main types of ESOL activity are: ESOL Literacy, Beginners, Elementary, Pre-Intermediate; Qualifications; Employability; Family Learning/Transition; Links with wider community provision; and Impact of COVID-19;
- The first step by YFCL in the ESOL programme is carrying out an initial assessment with learner goals sought. It is not uncommon that people are at different levels of speaking, reading and writing;
- Learners can achieve qualifications and some have been able to attend college;
- Some learners have complex barriers and to assist, the YFCL Team are trained assessors and verifiers;
- Courses are run to help people with completing forms and learning plans;
- There are strong links in place with schools to assist in transition exercises with families which includes ordering lunch and reporting absences;
- Due to the impact of COVID, the YFCL Team moved quickly to provide online ESOL Training which could be accessed by phone; devices were received by Connecting Scotland and provided to learners and online classes were able to be offered;
- Learning from the online experience of learners will be taken forward;
- Service Level Activity includes 36 online classes; 99 learners currently engaged; and celebrating success is important and this is highlighted by Celebrating Success Boost! which promotes activity and enables learners to publish their work;
- Education Scotland are currently looking at partnership activity and have worked with a local nursery to assist in the transition period for parents; and
- YFCL partnership working involves formal and informal activity with the Resettlement Team; ongoing relationships with Social Work Resources; a new policy context will include the development of a new plan and framework which will formalise relationships; and the Community Based College which provides vocational courses, employee support for ESOL learners and the adaptation of other provision.
- The Resettlement Support Team (RST) work jointly with the ESOL Team;
- The Refugee Resettlement Scheme was set up in 2015 with the arrival of Syrian refugees;
- The RST have worked with ESOL to increase the number of ESOL trainers which is being funded through the Home Office;
- Approximately 200 people have come through the Resettlement Programme;
- ESOL and the RST meet fortnightly to discuss supporting families e.g. assistance with driving lessons and employment;
- Adults are supported to learn and develop skills;
- Within South Lanarkshire, ESOL tutors will attend meetings at airports;
- There are two Arabic speaking support workers although they are asked to speak in English;
- There is a minimum of 8 hours ESOL commitment per week with children picking up the language quickly;
- Since 2018, a good working relationship with ESOL tutors has been developed;
- People have learnt English really quickly and are attending schools, colleges and university;
- Joint working has taken place to assist with IT provision through COVID;
- ESOL sessions have taken place with children online and this has proven to be a good way to communicate with each other;
- Funding from the Home Office has enabled further learning packages to be purchased from colleges; and
- Five Afghan families will be resettled within South Lanarkshire with the first few now having arrived.

Senior Community (Scottish Older People's Assembly - National Context):-

- Funding for SOPA is provided by the Scottish Government, although Edinburgh Council has taken over the administration of the assembly;
- SOPA was established in 2008/9 with the 10th anniversary assembly taking place in 2019;
- SOPA aims to enable and empower members to use their experience and skills to influence policy decisions that affect later life;
- Due to COVID, Zoom meetings now take place every three months;
- The next AGM will take place on 2 November 2021 which will focus on conveying the message 'that we are not old and are thriving';
- SOPA has worked with Strathclyde University on the impact of the senior community being stuck at home during the lockdown;
- Outreach work is taking place with the Association of East Lothian Day Centres;
- SOPA are looking ahead to the next three years which will include an assembly taking place next year at the Scottish Parliament and reporting to the Older People Strategy Action Forum (OPSAF);
- In October 2021, SOPA representatives attended the Fair Work for 50+ event held by the Scottish Government and attendance is also provided at the Older People Ageing Party Meetings;
- SOPA has a seat on the Age Friendly Communities which are based in London although funding for this is not available in Scotland;
- Recruitment is being carried out for a post to promote the age friendly idea and for a post to assist with the SOPA Board;
- Within the SOPA 3 Year Plan there are six workstreams which includes the top priority of Health and Wellbeing;
- Partnership working with Age Scotland is taking place with the intention of appointing an 'Older People's Champion' within each local authority area with a total of 19 champions now in place;
- Two Older People's gatherings have now taken place which focuses on sharing information and problem solving with champions giving strength to older people's voices;
- SOPA met with the University of the Third Age (U3a) on 26 October with a further discussion to take place at the AGM on 2 November 2021 to challenge perceptions of growing older; and
- Trustees (outwith SOPA) have been recruited to attend the AGM which will enable SOPA to voice their concerns of older people to those who can assist and have the power to make changes.

Senior Community (Seniors Together - Local Context):-

- Seniors Together is funded by SLC and has grown over the years with the aim of influencing matters which effects older people;
- Members are involved in activities which include active days, campaigns, interest in new legislation, newsletters and online workshops;
- Older People's assemblies take place within the four localities of South Lanarkshire with an Older People's Champion in place;
- During COVID, 75 devices were provided to older people through Connecting Scotland and training provided;
- Due to COVID, a new Seniors Together structure is in place which includes an Executive Group and Operational Group;

- The Executive Group have been involved in age friendly community development and the Operational Group have developed the Active Days Programme and looked at issues such as mental health and wellbeing;
- Consideration was given to age friendly communities, in particular within the Manchester programme, and similar work has now been carried out including campaigns and an action plan developed;
- The South Lanarkshire Seniors Together have created a new slogan which is 'South Lanarkshire a great place to grow older'; and
- Further collaboration work is taking place within the network of older people which includes sharing opportunities and activities across communities and drawing on a learning of dementia and age friendly groups across South Lanarkshire.

Senior Community – (Men's Shed Project - Local Context):-

- Seniors Together is funded by SLC and has grown over the years with the aim of influencing matters which effects older people;
- The Men's Shed project has been on a journey over the last seven years;
- The project was originally established in Australia in the 1990's;
- The project was established in South Lanarkshire using an ex mobile library;
- Funding was provided by the National Lottery;
- The South Lanarkshire Men's Shed Development Worker attended the World Community Development Conference in Dundee and took the shed with him which was well received;
- Due to the pandemic, the Men's Shed project was closed;
- Following perseverance, virtual meetings have proven to be a great success and very popular;
- The mobile shed model was given national recognition by the Scottish Parliament and commended that this should be shared within other localities;
- Glasgow Caledonian University are working with 'shedders' to identify the mental health benefits from the project; and
- A toolkit for setting up Men Sheds has now been launched.

Senior Community (Larkhall District Volunteer Group (LDVG) - Local Context):-

- LDVG has been running for over 26 years and is involved in various activities including providing lunch clubs, transportation, exercise classes and geniality;
- LDVG joined up with the Larkhall COVID Rainbow Group during the pandemic to assist with delivering up to 100 meals per day;
- It has been recognised that there has been an effect on the mental health of the elderly with some people today still not going outside;
- Volunteers worked well during the pandemic delivering prescriptions, food parcels which is still continuing to this day; and
- A hotline was set up and receives up to 100 calls per day.

Deaf Community and Speakers of British Sign Language (BSL) – (British Deaf Association (BDA) – National Context):-

- The BDA has been funded by the Scottish Government Equality and Human Rights for the next three years 2021-24;
- The BDA are leading on the BSL (Scotland) Act 2015 project which will include working with public bodies, local authorities and NHS Boards;
- Examples of good practice gathered from local authorities and deaf communities over the last five years include:
 - BSL emblem;

- Employment of deaf BSL users;
- Steering Group;
- Contact Scotland BSL logo;
- BSL page on websites;
- BSL videos for cultural events;
- Deaf presenters and translators;
- Engagement; and
- Interpreting Guideline.
- Seven key points also received from local authorities and deaf communities are:
 - Empowerment training;
 - BSL awareness;
 - Roadshows;
 - Video Remote Interpreting;
 - Funding;
 - Engagement; and
 - Commitment.
- The BDA can provide empowerment training which is key not just for deaf people but also for local authorities and NHS Boards;
- Consideration is being given as to how engagement can be improved which includes Outreach information which has assisted in bridging the gap to access services;
- Assistance can be provided in signing information and this is detailed within the BSL Scotland Act website;
- Twitter and Zoom have proven to be very useful tools for the deaf community, together with livestreaming events being effective;
- There is a lot of information regarding COVID which is not accessible to the deaf community although there has been assistance with livestreaming events with health professionals attending;
- The BDA welcomed receiving key BSL information which they could share;
- Funding is in place for the next three years and the BDA hope to come back at a later date with the BSL Plan;
- From a local authority perspective, when uploading a video to a website, it may be useful to add a logo;
- The BDA would like to engage with local authorities/NHS Boards regarding employment training and the do's and don'ts of engaging with the deaf community;
- The addition of a BSL helpline which has helped to signpost deaf people to the appropriate services;
- The BDA hope to recruit 4-6 Outreach workers who will work with the deaf community and direct them to the appropriate services; and
- The BDA Team would like to offer their assistance to partners in BSL training.

Deaf Community and Speakers of British Sign Language (BSL) (SLC – Local Context):-

- SLC are looking to develop a website for new BSL content which would include the BSL emblem;
- South and North Lanarkshire Councils together with NHS Lanarkshire developed a Lanarkshire BSL Plan 2018-24. Feedback on the plan was provided by a newly established BSL Steering Group and the required updates were made prior to publication;
- BSL contact information is detailed within all council employee email signatures;
- SLC are looking to improve and increase BSL content on their website with positive feedback received on uploaded videos to pantos which had signed performances;

- Engagement with the deaf community is not just a council consideration but should be partner wide. SLC have carried out surveys in BSL and to receive BSL users' feedback, they have been asked to record their response and attach and send via YouTube;
- BSL Interpreting Guidance is on the council's intranet site; and
- Due to the pandemic, a community event targeted at the BSL and deaf community was cancelled in April 2020. At the recent BSL Steering Group meeting on 19 October 2021, it was agreed that the group would hold face to face sessions when it is safe to do so.

Agenda Item

8



Report

Report to:	Partnership Board
Date of Meeting:	2 December 2021
Report by:	Executive Director (Finance and Corporate Resources)
	South Lanarkshire Council

Subject: Community Planning Review and New Community Plan Progress Update

1. Purpose of Report

1.1. The purpose of the report is to:-

- Provide the Partnership Board with an update on progress of the Community Planning Structure and Governance Review; and
- Provide the Partnership Board with a progress update on the development of the new Community Plan.

2. Recommendation(s)

- 2.1. The Partnership Board is asked to approve the following recommendation(s):-
 - (1) that the progress on the development of the new Community Plan is noted;
 - (2) that the proposed Terms of Reference for the Cambuslang and Rutherglen Community Partnership contained in Appendix 1 are approved;
 - (3) that the request for help from the Cambuslang and Rutherglen Community Partnership contained in Appendix 1 is considered;
 - (4) that the Community Partnership Chairs who are in position, join the Board at the meeting on the 22 June 2022; and
 - (5) that the other progress made to date with the review is noted.

3. Background

- 3.1. The Board undertook a Self-Assessment which was facilitated by the Improvement Service during January/February 2019.
- 3.2. Following approval of the Best Value Assurance Report by the Council in June 2019, an extended Community Planning Partnership (CPP) session took place on 11 September 2019 to consider the output of the facilitated self-assessment session along with the outcomes of the Council's Best Value Assurance Report.
- 3.3. A session with representatives from the Thematic Partnership Boards took place on 3 October 2019 and draft implementation plans were prepared on the CPP structure, joint problem solving and scrutiny of the work of the Thematic Boards.
- 3.4. A further session took place with the Board on 23 October 2019 to consider how the CPP Board should be structured and the structures required at a Thematic/Locality level. It was agreed that a proposal would be drafted by the Improvement Service and the Community Planning Team for consideration by the Board at its December 2019 meeting.

- 3.5. At the meeting on 5 December 2019, proposals were set out for a new structure and the Board agreed that a short-life working group be established to further consider these and develop proposals. A discussion on the CPP Board membership took place at the meeting on 12 February 2020 and the working group was also tasked with developing a membership proposal. An update on the work of the group was also reported to the Board on 1 July 2020.
- 3.6. A report on the progress in delivering the new structure and governance arrangements was approved by the Board on 3 March 2021.
- 3.7. This report provides details of further progress which has been carried out.

4. Current Progress

4.1. Locality Planning Structures

- 4.1.1. Two areas in South Lanarkshire (Clydesdale, and Cambuslang and Rutherglen) have been identified for the development of new locality planning structures. As agreed by the Board, locality boundaries are being defined by the communities themselves and will take into account the legislative requirements relating to localities for the Health and Social Care Partnership.
- 4.1.2. Development sessions with local organisations and groups in the Clydesdale, and Cambuslang and Rutherglen areas were held during February 2021. Several further meetings of the Cambuslang and Rutherglen groups have been held. The group continues to work on identifying shared priorities and has produced an initial report and a draft terms of reference. This is included as Appendix 1 and the Board is asked to note the report, including the request for assistance, and to approve the terms of reference. With regards to the request for assistance around access to outdoor recreational facilities, South Lanarkshire Council and South Lanarkshire Leisure and Culture are currently reviewing this and will report back to the Board at a later date.
- 4.1.3. Further discussions have been held with the Clydesdale local groups who will be represented and the group continues to progress towards a shared understanding and Terms of Reference.
- 4.1.4. An initial meeting of representative groups in the Hamilton locality has been arranged for late November and a verbal update given to the Board.
- 4.1.5. Conversations have commenced with groups within the East Kilbride locality and an initial meeting will be held in early 2022.
- 4.1.6. The groups which are in place so far have chosen to name themselves Community Partnerships for their localities. They will work towards agreeing a community member as chair and it is recommended that the chairs, where in place, join the Board as members in June 2022. This would increase the links to community voice on the Board and allow the Community Partnership to be fully involved in the delivery of the new Community Plan.

4.2. Community Planning Outcomes Leads Group

- 4.2.1. At its meeting of 12 February 2021, the Board agreed a Terms of Reference for this group as well as two phases of work for the group:-
 - **Short-term** (interim leads) To have a strategic overview of the implementation of the new Community Planning governance and structural arrangements; and

• **Long-term** – To have a strategic overview of the work of the Community Planning Partnership to deliver the outcomes of the Community Plan.

Nominations have now been secured from partners for the roles of Outcome Leads and an initial meeting was held on 4 October 2021. The first formal meeting of the Outcome Leads group will be held on 22 November 2021. The group will support the creation of the new Community Plan and ensure it has appropriate representation as themes and priorities develop.

- 4.2.2. The interim Outcome Leads are:-
 - Craig Cunninghame, Health and Social Care Partnership
 - Annette Finnan, SLC Housing
 - Elspeth Russell, NHS Lanarkshire Health Improvement
 - Anne Donaldson, SLC Education
 - Lex Baillie, Police Scotland
 - Steven Sweeney, VASLan.

4.3. Partnership Improvement Plans (PIPs)

- 4.3.1. At the meeting of 12 February 2021, the Board noted the following and agreed to the removal of the additional layer of Partnership Improvement Plans:-
 - All Thematic Boards contribute to the delivery of the Community Plan;
 - In addition to the Community Plan, three of the four Thematic Groups currently have two Partnership Plans (Children's Services and Health and Social Care Partnership are required to have statutory partnership plans and Economic Growth is currently developing a pan-Lanarkshire plan);
 - Duplication in partnership planning and reporting processes will be greatly reduced;
 - Until the new Community Planning priorities have been agreed, the Community Safety Partnership should develop a one-year Thematic Partnership Plan for the period 1 April 2021 to 31 March 2022; and
 - The reporting processes will be reviewed as part of the development of the new Community Plan.
- 4.3.2. The Board agreed to extend the Partnership Improvement Plans (PIPs) for the four Thematic Boards until March 2021. The final reporting of the PIP statistical indicators was included within the Community Plan Quarter 4 Progress 2020-21 report which was approved by the Board on 15 September 2021.

4.4. Partnership Community Participation and Engagement Group

- 4.4.1. The Partnership Community Participation and Engagement Group has been established and meets monthly. The Group is co-chaired by the Chief Executive of VASLan and South Lanarkshire Council's Community Engagement Manager. The group has taken a key role in overseeing and promoting the engagement activity around the new Community Plan.
- 4.4.2. The Board delegated a budget of £15,000 to the group to support engagement activity. Using this, the group has been able to offer an internship post of 17.5 hours per week for 18 weeks to a student from Stirling University to support the analysis of the quantitative data collected through the Community Plan engagement process and the in-depth conversations which are currently being held. The cost of this is £5,606 and a contribution of £500 has been secured from the University. At present there has been no further spend from this budget.

4.4.3. The co-chairs of the group are planning to survey members to identify how best to develop forward plans that are both proportionate and supportive of engagement activity as it moves forward. This will help to update the group's action plan for 2022-23.

4.5. Community Planning Communications Group

4.5.1. The Community Planning Communications Group has been established and is meeting regularly. A high-level communications plan has been developed and the group is now working on a more detailed delivery plan.

4.6. Community Planning Website

4.6.1. The partnership Website Review Group has completed the first phase of its work. The second phase of work will be to update the look and content of the website to align it with the new Community Plan. An update on progress will be provided to the Board at a later date.

4.7. CPP Board Membership

4.7.1. All partners have confirmed that there will be no change at present to the members and officers represented on the Board. The membership will remain under review as the new structures develop. Work is taking place to build capacity within the Community Partnership structures described in Section 4.5. to ensure that the views of our communities will be represented and heard at the CPP Board. As highlighted at Section 4.1.6 above, the community representatives who lead locality partnerships will take their place on the CPP Board to ensure that the appropriate linkages are in place between the structures.

4.8. Meeting Arrangements

4.8.1. The Board gave its approval on 15 September 2021 to begin livestreaming meetings from the meeting of 2 December 2021, using the same technology as currently in place for Council, Council committee and forum meetings.

5. Development of the New Community Plan

- 5.1. The Community Empowerment (Scotland) Act 2015 introduced a number of requirements in relation to statutory plans for Community Planning. This included the requirement for Community Planning Partnerships (CPPs) to prepare and publish a Local Outcomes Improvement Plan (known as the Community Plan) which sets out the local outcomes which the CPP will prioritise for improvement.
- 5.2. The first South Lanarkshire Community Plan was developed and approved by the Board in 2017 and performance is reported annually.
- 5.3. Following recommendations from South Lanarkshire Council's Best Value Assurance Review in 2019, the Board agreed to re-open the plan for an update on neighbourhood planning activity, the Rapid Rehousing Transition Plan and review the language used.
- 5.4. At the Board meeting on 1 July 2020, it was also agreed to carry out a wider review of the Community Plan to ensure it meets current needs and reflects the aspirations of South Lanarkshire communities.
- 5.5. Between June and August 2021, the first phase of engagement was carried out with communities throughout South Lanarkshire to identify what were the main priorities for their neighbourhoods. This involved residents answering a short, open question survey on their priorities. The survey was also promoted through social media and by the Participation and Engagement Group and Community Planning Communications Group; at the close of poll on 8 August 2021, over 3,100 responses were received.

- 5.6. Initial examination of the feedback from the survey has identified themes around Education, Communities and Environment, Health Inequalities, Housing, Children's Services and Inclusive Growth. Continued in-depth analysis of this feedback is being carried out. Community Conversation Focus Groups have taken place between August to October 2021 where three conversations took place which included in-depth conversations, conversations on these early themes of the survey work and discussions with communities of place and interest.
- 5.7. Feedback from the Focus Groups is currently being analysed and this information will be reviewed further by the newly established Community Plan Writing Group during November/December 2021. Along with the existing knowledge of community priorities from work such as neighbourhood planning and the Lived Experience Fund, and the robust data set which exists for South Lanarkshire, this will form the basis of the new priorities for the partnership. The work of the Writing Group will be completed by the end of 2021 with a draft plan available for consultation in early 2022.
- 5.8. The Strategic Environmental Assessment is currently being progressed.
- 5.9. A strategic session was held on 17 November 2021, where lead officers across the Council and the Partnership came together to discuss and agree the vision and direction for the new Community Plan and for the Council Plan which will partner it.
- 5.10. Further updates on the Community Plan review will be provided to the Board at each meeting. The final draft of the new Plan will be presented for approval at the June 2022 meeting of the Board.

6. Horizon Scanning

6.1. Scottish Government – COVID Recovery Strategy

The Scottish Government has published its <u>Covid Recovery Strategy - For a Fairer</u> <u>Future</u> which sets out its vision for recovery and details the actions which will be taken to address systemic inequalities which have been made worse due to COVID, make progress towards a wellbeing economy and accelerate inclusive person centred public services.

- 6.2. It is proposed that over the next 18 months to rebuild public services, address inequalities made worse by COVID and change how these are delivered by supporting public sector bodies and CPPs in every local area to develop and implement a local plan for COVID Recovery which focuses on the areas and approaches with the most significant scope for impact in their localities.
- 6.3. Letter from Community Planning Improvement Board (CPIB) to CPP Chairs A letter was circulated in October 2021 by the Chair of the CPIB to all CPP Chairs regarding the CPIB's 'Research on Community Planning: Progress and Potential'. The CPIB was sharing its recent research into the critical role Community Planning has played during COVID and the significant contribution Community Planning can make to COVID Recovery Plans in Scotland.
- 6.4. The key messages highlighted in this research are as follows:-
 - The pandemic required a whole systems response across Scotland. It needed all the Community Planning Partners to work together, and with the third sector and communities, to deliver an effective response at local levels;

- Empowerment delivers results. Community Planning has responded with pace, agility and impact during the pandemic. This has been assisted by empowerment and greater flexibility at both local and national levels, for example, enabling rapid and flexible responses across local communities and supporting work to direct national funding and resources to where it is needed most e.g. Connecting Scotland;
- Community Planning Partnerships provided the key vehicle for multi-agency working at a local level. Existing relationships, infrastructure and ways of working have been fundamental within local emergency and resilience planning structures, supporting rapid and co-ordinated community led responses and joined up planning and delivery by key partners. Community Planning enabled partners to work together in ways that reflect local needs and circumstances, empower communities and front-line staff, and forge holistic approaches. The focus on place and knowledge of the local community, a keystone of community planning approaches, was essential to this;
- We must not lose the gains we have made in the last 15 months. From a public service reform perspective, we must build on the momentum we have created from the pandemic and use it as a catalyst for further reform. This is particularly pertinent as we mark the ten-year anniversary of the Christie Commission and reflect on the progress made, and what more Community Planning can do to deliver on the Christie recommendations in terms of community empowerment, partnership and the focus on improved outcomes; and
- Given the anticipated increase in inequalities and associated demand from COVID, national and local priorities will need to be rebalanced to support a more targeted approach. This will be particularly important as we strive to balance a range of demands on services and supports across communities and investing in those things that we know will make the difference for future generations. This may require a rebalancing of local and national policy priorities policy towards a narrower set of priorities, including a meaningful shift from universality towards greater targeting. This will be essential if we are to encourage the more ambitious approach to preventative investment advocated for by Christie.
- 6.5. To support local and national recovery, the CPIB has identified the following areas of focus for Community Planning to meet future expectations:-
 - Re-Focusing Priorities: aligning and refocussing priorities and targets in Local Outcomes Improvement Plans and locality plans to play into longer term recovery plans;
 - Involving and empowering communities: strengthening relationships with communities and embracing the value that volunteers, community bodies and third sector organisations can play in recovery and renewal efforts; and
 - Relationships, structures and bureaucracy: Building on the expansion and strengthened quality of partnership working and relationships that have driven cohesive action for at-risk communities during the crisis and promoting delivery models which emphasise empowerment.
- 6.6. The CPIB has a key role in supporting Community Planning to make a significant contribution to Scotland's recovery. The role of the CPIB has recently been refocused to ensure it is well positioned to help build on the progress achieved to date, and to respond effectively to the opportunities and challenges facing Community Planning during these unprecedented times. The CPIB priorities for 2021-2023 are available on the <u>CPIB Website</u>.

- 6.7. The CPIB is keen to actively engage with partnerships to ensure its work programme is informed by local priorities and experiences and would welcome your thoughts on the priorities identified. It will continue to keep Community Planning partners updated with progress and provide regular opportunities to contribute to work as it develops. CPIB members will also continue to share progress updates within their organisations and sectors therefore members of local CPPs may also be contributing to the CPIB work via this route.
- 6.8. These developments alongside other key national strategies and plans will be considered by the Community Plan Writing Group when preparing the draft plan.

7. Forward plan of actions to be delivered

- 7.1. Other actions that are being progressed in line with key stages of the structure review include:-
 - The development of a Programme Management approach with an agreed programme of activity which is aligned to the Community Plan;
 - A review of the Board agenda (all reports submitted to the Board should be for decision or scrutiny);
 - Development of a new partnership reporting template;
 - Revising the Board's Terms of Reference; and
 - Developing a Partnership Agreement.

8. Employee Implications

8.1. There are no employee implications associated with this report.

9. Financial Implications

9.1. There are no financial implications associated with this report.

10. Climate Change, Sustainability and Environmental Implications

10.1. There are no implications for climate change, sustainability or the environment in terms of the information contained in this report.

11. Other Implications

11.1. There are no issues in terms of risk associated with this report.

12. Equality Impact Assessment and Consultation Arrangements

12.1. There are no Equality Impact Assessment implications associated with this report. Consultation has taken place with partners and representatives of the Thematic Boards. Further communication and consultation are required as the implementation of the priority improvement actions progress.

Paul Manning Executive Director (Finance and Corporate Resources) South Lanarkshire Council

4 November 2021

Contact for Further Information:

If you would like further information, please contact:-

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Appendix 1 Update Report and Draft Terms of Reference from the Cambuslang and Rutherglen Community Partnership

The development of locality structures in the Cambuslang and Rutherglen area.

Update Report from the Community Partnership - November 2021

Initial Community Conversation

The first community conversation took place on 25 February bringing together representatives from Community Councils, Our Place Our Plan Stakeholder Groups and 4 officers, representing the Community Planning Partnership Board at a local level.

Facilitated by members of the Community Engagement Team the first session explored the role of the Community Planning Partnership Board, the board's membership and strategic themes and the draft remit developed by the CPP Board.

Participants were given the opportunity to discuss the potential benefits of developing a structure that would act as an intermediary between communities and community planning. An expectations paper was drawn up, based on individual expectations and aspirations from the communities represented, to help identify common issues and collective goals.

A working name for the group is the Cambuslang and Rutherglen Community Partnership.

Attendees were asked to go back to their representative organisations to share and further develop the expectations paper and to discuss representation on the Community Partnership.

Actions

Priorities coming from early discussion were clarity of purpose and communication, from the onset participants wanted to be clear about the role, responsibilities and authority of the Community Partnership.

Members also wanted to be clear about their individual responsibilities, bringing issues/ ideas from their respective groups to the CPP, feeding back to them and into CPP processes. To achieve this, it was agreed that a terms of reference would be developed. A template was circulated to begin the process.

Key Contact Meeting 15 March

Key contacts have been identified across a range of CPP partners. Their role is to offer advice and expertise to the Community Partnership, to work alongside members to assist them to formulate collective ideas, reach consensus, develop approaches around key areas of interest and progress priorities and actions to achieve agreed outcomes. The expectation is that "Key Contacts" will be called upon when points of discussion are relevant to them.

Second Community Conversation

The second community conversation took place on the 1st of July. Participants discussed the expectations paper including additions made by representative groups. Members began to establish common ground in terms of current priorities /areas of activity. Work began on the terms of reference.

Actions

Members requested a better insight into the work/priorities of the Community Planning Partnership Board and input was arranged for the next meeting.

- Policing input was requested on their new community policing arrangements.
- Access to outdoor leisure facilities during holiday periods and more generally, cost, availability and access was raised as an issue. Contact was made with Education Resources and South Lanarkshire Leisure and Culture concerning access to schoolbased sports facilities and MUGAs during summer. A fact-finding exercise was carried out.
- Recognising and addressing the needs of young people including raising awareness of the range of opportunities on offer was discussed. It was agreed to invite RegenFX to a future meeting.

Third Community Conversation

The third community conversation took place on 19 August. Input was provided by Police Scotland who discussed the local police plan and participated in a Q&A session. SLC's Community Engagement Manager offered an input on the remit of the CPP board, the work of the thematic partnerships and Community Plan. A further update was provided on information received on the use of outdoor recreational space.

Actions

Some members requested the re-introduction of a police presence at community meetings and it was recommended that invitations are sent to the Chief Inspector.

Members felt that there is a need to gain a better understanding of how all the SLC and CPP plans relate to each other.

RegenFX were invited to the next meeting.

Fourth Community Conversation

The fourth community conversation took place on 30 September. The RegenFX Trust Manager provided an input on the work of Trust, bespoke projects, community-based youth projects and the work of the Youth Work Training Academy. She concluded her presentation by talking about the activities and opportunities delivered in Cambuslang and Rutherglen in the summer through the Extended Summer Programme fund. The terms of reference was discussed and access to outdoor recreational space was discussed.

Actions

1. To enable the Community Partnership terms of reference to be formally agreed, the group would ask that the Community Planning Partnership (CPP) Board consider the content of the draft terms of reference, agree to the details therein and agree the mechanisms to ensure group representation at Community Planning Partnership Board meetings through the Community Partnership Chair.

2. The Community Partnership would like to request that group minutes and an update report is provided by the group at future quarterly meetings of the CPP Board.

3. The Community Partnership would like to request the support of the CPP Board to find the best solution available that would help maximise community access to outdoor recreational facilities across the Cambuslang and Rutherglen area. The group have pursued this matter locally, but as a solution involves a range of partners and may have contractual and financial implications we would ask that the board consider this.

Full minutes of all meetings are available and reflect the breadth of discussion that has taken place to date.

Cambuslang and Rutherglen Community Partnership

Draft Only

Terms of Reference

Committee Name

Cambuslang and Rutherglen Community Partnership

Purpose

To ensure that communities are represented, influential and fully engaged in community planning.

Scope

The Community Partnership will:

- Have a strategic role and act as an intermediary between communities, neighbourhood planning and the Community Planning Partnership Board.
- Promote wide, representative and inclusive involvement in our activities to ensure the views of underrepresented are recognised in CPP processes.
- Provide an opportunity for networking across communities.
- Promote awareness of wider Community Planning work through regular updates to each representative group and wider community.
- Act as a consultative group for new service delivery proposals from partners.
- Oversee the work to produce Neighbourhood Planning Annual Reports as required by the Community Empowerment Act.
- Act as a catalyst to promote and support co-production To involve communities of place and interest in the design and delivery of public services.

Authority

- To act as an intermediary, building links between communities in the Cambuslang and Rutherglen locality and the work of South Lanarkshire Community Planning Partnership Board.
- To ensure that opportunities for community involvement and influence in community planning are fully realised.
- To act as a consultative group for service redesign and new service delivery proposals from partners.
- Contribute to problem solving through the identification of challenges requiring joint solutions.

Membership

Membership will be made up of:

- 2 representatives from each established neighbourhood or community led planning Stakeholder Groups.
- 2 representatives from the 4 Community Councils serving the Cambuslang and Rutherglen area.
- 4 officers, representing the Community Planning Partnership Board at a local level.
- South Lanarkshire Council's Community Engagement Team (CET) will not be members of the group but two CET team members will attend each meeting to support facilitation and take notes.

Meeting arrangements

Meetings will take place every 6 to 8 weeks and online. Administration support will be provided by SLC Community Engagement Team.

Agenda's will be generated by Community Partnership members and distributed 2 weeks in advance of the meeting.

Minutes will be distributed 4 weeks in advance of meetings.

Quorum

7 members who are representative of both the Cambuslang and Rutherglen areas.

A facilitation role will be undertaken initially by the Community Engagement team and the group will appoint a community member as chair by June 2022. The position of Chair will be reviewed on a yearly basis.

Reporting

The Community Partnership will share group minutes and provide an update progress report, at South Lanarkshire Community Planning Partnership Board meetings.

The report will provide a general update on the Community Partnership's activities, any significant developments in terms of neighbourhood planning and any recommendations and/or requests for partnership intervention.

The Community Planning Partnership Board will reciprocate by providing regular update reports to the Community Partnership through minutes and verbal reports by the Community Partnership Chair.

Community Partnership members will have the responsibility of feeding information back to and from their representative groups. An update report will become a standing item on the agenda at Our Place Our Plan Stakeholder and Community Council meetings.

The Chair of the group, once appointed, will become a member of the Community Planning Partnership Board and will be expected to attend their quarterly meetings.

Resources and budget

Admin and facilitation support will be from the South Lanarkshire Council Community Engagement Team.

Support will be provided by the "Key contacts" identified across a range of CPP partners.

Hall lets and general meeting cost going forward will within reasonable amounts be covered by the CPP's engagement budget.

Deliverables

- To establish a strong community led partnership that enables more effective links to be built between community priorities and the work of the Community Planning Partnership Board.
- To represent the views and aspirations of the wider community in community planning.
- To contribute to consultation around service delivery or redesign.
- To maximise opportunities for local people to be more involved and influential in decision making that affects them in line with the South Lanarkshire Community Planning Partnership strategic priorities.

Key areas of focus include:

- Improving health and tackling inequalities
- Reducing crime and improving community safety
- Promoting sustainable and inclusive communities and opportunities for all through life
- Ensuring sustainable economic recovery and development
- Tackling poverty

Review

The Terms of Reference will be reviewed on a 6 monthly basis the next review date will be 31 March 2022. This can be more or less frequently dependent on the group's needs.



9

Report to:	Partnership Board
Date of Meeting:	2 December 2021
Report by:	Executive Director (Education Resources), South
	Lanarkshire Council

Youth Strategy 2022–2025

1. Purpose of Report

Subject:

- 1.1. The purpose of the report is to:-
 - provide the Partnership Board with an update on the development of the South Lanarkshire Youth Strategy 2022-2025.

2. Recommendation(s)

- 2.1. The Partnership Board is asked to approve the following recommendations:-
 - (1) To support and endorse the overarching ambitions of the Youth Strategy 2022-2025;
 - (2) Note the priorities and key issues set out to secure improvement in the quality of life for the people of South Lanarkshire;
 - (3) Note the governance arrangements for annual planning and reporting;
 - (4) Note the alignment of the strategy with the planned developments to increase and widen engagement and strengthen the voice of all young people; and
 - (5) Note the continued commitment to communities by South Lanarkshire and its partners through the work of the Corporate Connections Board Youth Partnership.

3. Background

- 3.1. The Youth Strategy 2022-2025 for South Lanarkshire is developed through extensive consultation with young people across South Lanarkshire and directly positions the key issue areas that young people have identified, to support partners to better develop and deliver services.
- 3.2. The strategy provides the direction and priorities for the work of the Corporate Connections Board Youth Partnership, underpinned by the Council's objectives and the Community Plan's strategic priorities.
- 3.3. Ongoing engagement with young people ensures that annual targets continue to address the changing needs of young people. Systems include the biennial Youth Survey, bespoke events such as youth summits, Youth Council and Scottish Youth Parliament campaigns and themed engagement, and partner surveys.
- 3.4. Taking this engagement forward, members of South Lanarkshire Youth Council have ensured that peer support and examination of the data has been from young peoples' perspectives, maintaining the integrity of both the process and the strategy itself.

3.5. The Youth Strategy 2022–2025 is the conclusion of engagement with over 1,000 young people since 2019 and ensures that the established bottom-up approach to identifying and articulating the needs of young people, continues in South Lanarkshire.

4. Existing Youth Strategy priorities

- 4.1. The previous Youth Strategy set out 5 key priorities identified by the processes outlined in 3.3. above. These priorities were:-
 - Health and wellbeing;
 - Youth friendly services;
 - Learning and working;
 - Youth Rights and Responsibilities; and
 - Included in decision making.
- 4.2. In delivering these 5 priorities, partners have worked with members of South Lanarkshire Youth Council to plan and monitor activity which has resulted in several key achievements that have included:-
 - Review and implementation of 'Treat Me Well' guidance on developing anti bullying strategies within schools;
 - Development of community-based Mental Health Service GoTo for young people aged 14-18;
 - Piloting of Pathfinder programme to support young people and families on the edge of the Care System;
 - Development and expansion of summer lunch clubs to support children and families during summer periods;
 - Successful Year of Young People 2018;
 - Increased voting in national Scottish Youth Parliament elections;
 - Views of young people represented at national and local forums including:
 - West Partnership (Regional Improvement Collaborative) PSHE review;
 - Scottish Youth Parliament working groups and Committees including race, equality and children and young people's rights;
 - Curriculum for Excellence Review Boards;
 - Young People's Sports Panel;
 - Housing Tenants Forums; and
 - Locality Health Forums.
 - Nationally recognised and celebrated Youth Work approaches to support young people recover from the impact of COVID-19, delivering learning in the wider community and remotely, and providing sustained links with crucial services; and
 - Development of co-located Youth Work and School staff across Social, Emotional and Behavioural Needs (SEBN) school provision to offer tailored access to youth work as an integrated part of the school timetable.

5. New Priorities

5.1. During 2020, South Lanarkshire Youth Council members convened a number of sessions to discuss and review both the information gained through engagement and the emerging priorities that were gaining importance with young people through campaigns such as the Scottish Youth Parliament 'Right Here, Right Now' youth rights campaign and the 'Pack It Up, Pack It In' environmental issues campaign.

- 5.2. Discussion led to a realignment of priorities and the creation of a new priority to properly reflect the challenges young people in South Lanarkshire see as important. Presenting back to the Corporate Connections Board Youth Partnership, these changes were agreed by the membership resulting in the new priorities of:-
 - Health and wellbeing;
 - Youth friendly services;
 - Learning and working;
 - Rights; and
 - Environment.

Previously, 'Included in Decision Making' was seen as a separate priority but is now seen to be part of all priorities but central to the 4th Priority, 'Rights'.

The 5th Priority, 'Environment' has elevated this area to a standalone priority rather than as part of 'Youth Rights and Responsibilities' where it sat previously.

The first 3 priorities 'Health and wellbeing', 'Youth friendly services' and 'Learning and working' have remained as priorities as young people agreed that these represented the key issues and did not require to be changed.

5.3. Under each priority are a number of key issues. Table 1 below provides each priority and associated key issues.

Priority	Key Issue
Health and wellbeing	Good mental health
	Feeling safe / living safely
	Positive relationships
	LGBTIQ+
	Anti-social behaviour
	Sport and Leisure
	Positive images
	Bullying / cyber bullying
	Territorialism – breaking down barriers
Youth friendly services	Cost and accessibility
	Transport
	Opening times
	Getting a good service
	Information on services and activities
	Housing and homelessness
Learning and working	Training opportunities
	Employment and apprenticeship
	opportunities
	Volunteering opportunities
	Community based learning
	Further education
Rights	Rights and responsibilities
	Having a say and being listened to
	Equity and human rights
Environment	Single-use plastics
	Cleaner communities
	Recycling
	Eco-friendly communities
	Carbon emissions

6. Governance Arrangements

- 6.1. The South Lanarkshire Youth Strategy (see Appendix 1) is successful because robust measures for monitoring and evaluating progress are used. These measure the impact measures agreed by the Community Learning and Development Partnership and in addition to measuring impact, success will also be recorded in relation to the numbers of young people:-
 - Accessing health and wellbeing support;
 - Able to access services;
 - Better informed about services available to them;
 - Accessing training/learning opportunities, apprenticeships and qualifications to support their journey into the world of work;
 - Involved in the life of their community;
 - Contributing to planning locally and nationally; and
 - Engaged in environment issues locally and nationally.
- 6.2. Reporting progress will follow the process of:-
 - Regular meetings involving service providers and the Council spokesperson for youth regarding targets.
 - Two meetings per year involving young people and service providers to discuss priorities and progress.
 - Regular update reports to the Corporate Connections Board Youth Partnership.
 - Publication of annual reports based on annual action plans.
 - The monitoring of uptake in priority development areas.
 - Regular e-updates through digital media.

7. Enabling Youth Voice

- 7.1. With the planned opportunity to increase and widen engagement and strengthen the voice of all young people, the recruitment of 6 Modern Apprentices will fundamentally assist both the launch and embedding of the Youth Strategy 2022– 2025 in the lives and communities of young people across South Lanarkshire.
- 7.2. The Modern Apprentices will be in a position to take a lead in Community Planning consultation, facilitating conversation, in whatever medium meets the need including street work, digital and group work, supporting partners to ensure services are engaging and meeting the needs of service users.

8. Employee Implications

8.1. There are no employee implications associated with this report.

9. Financial Implications

9.1. There are no financial implications associated with this report.

10. Climate Change, Sustainability and Environmental Implications

10.1. There are no implications for climate change, sustainability or the environment in terms of the information contained within this report.

11. Other Implications

11.1. There are no issues in terms of risk associated with this report.

12. Equality Impact Assessment and Consultation Arrangements

12.1. This report recommends a change to an existing strategy and therefore, an impact assessment has been carried out with no negative impacts recorded.

12.2. Consultation continues to be carried out with appropriate stakeholders including learners, communities and partners.

Tony McDaid Executive Director (Education Resources) South Lanarkshire Council

4 November 2021

Contact for Further Information:

If you would like further information, please contact:-

Frank Thomson, Locality Manager, Youth, Family and Community Learning Service, South Lanarkshire Council Tel: 01698 552139 Email: <u>frank.thomson@southlanarkshire.gov.uk</u>



Youth Strategy 2022 – 2025

Community Planning Youth Partnership

For more information or if you want this information in a different format or language, please phone 01698 552111 or email frank.thomson@southlanarkshire.gov.uk.

Youth Strategy 2022 – 2025

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The partnership

The South Lanarkshire Corporate Connections Board is in effect the South Lanarkshire Community Planning Youth Theme Partnership. It is made up of:

- South Lanarkshire Council
- South Lanarkshire Youth Council
- National Health Service (NHS) Lanarkshire
- Skills Development Scotland
- Voluntary Action South Lanarkshire Third Sector Interface
- Regen:FX Youth Trust
- South Lanarkshire Leisure and Culture Trust
- Police Scotland
- Scottish Fire and Rescue Service

Young people are equal partners on the board and are represented by members of South Lanarkshire Youth Council/Scottish Youth Parliament. The wider youth participation network in terms of community planning is highlighted on page 5.



As a young person in South Lanarkshire, if you wish to raise issues on areas such as your school, community, housing, education, etc., then the diagram above shows the different routes available to you. As the circles move out the levels change from local to national.

A list of information and contact details for each of the above is available from page 19.

Key achievements of the fourth strategy.

The previous South Lanarkshire Youth Strategy had the following five overarching priorities:

- Health and wellbeing
- Youth friendly services
- Learning and working
- Youth rights and responsibilities
- Inclusion in decision making

Key achievements included:

- Review and implementation of 'Treat Me Well' guidance on developing anti bullying strategies within schools
- Development of community based Mental Health Service GoTo for young people aged 14 - 18
- Piloting of Pathfinder programme to support young people and families on the edge of the Care System
- Development and expansion of Summer lunch clubs to support children and families during summer periods
- Successful Year of Young People 2018
- Increased voting in national Scottish Youth Parliament elections
- Views of young people represented at national and local forums including:
 - West Partnership (Regional Improvement Collaborative) PSHE review
 - Scottish Youth Parliament working groups and Committees including race, equality and children and young people's rights
 - Curriculum for Excellence review Boards
 - Young People's Sports Panel
 - Housing tenants forums
 - Locality Health forums
- Nationally recognised and celebrated Youth Work approaches to support young people recover from the impact of COVID-19, delivering learning in the wider community and remotely, and providing sustained links with crucial services.
- Development of co-located Youth Work and School staff across SEBN school provision to offer tailored access to youth work as an integrated part of the school timetable.

Good practice

GoTo project



The GoTo Mental Health Service for 14 - 18yr olds offers young people access to experienced CBT (Cognitive Behaviour Therapy) and Youth Workers, to offer 1 - 1 counselling support by telephone or face to face via online platforms, for young people experiencing difficulties with their mental health, and issues like isolation, anxiety, relationships, family tensions and confidence.

Regen:Fx and Liber8 Lanarkshire teamed up to develop the service which in addition to supporting young people explore their difficulties, offers youth activities to develop hobbies, interests and skills, and peer mentoring training to help young people encourage other young people to engage in the Service and activities.

During the COVID pandemic, the GoTo Service provided 400 Mental Health Toolkits to young people to ensure that they can access services where they are without the challenge of lockdown restrictions.

Youth Housing Forum



Young people want to be heard

The Larkhall Youth Housing Forum Pilot

The pilot highlighted the potential barriers and concerns about attending established forums however the pilot model resulted in very high levels of satisfaction in being involved.

The pilot has received national and international recognition as piloting a new approach to engagement in housing issues and is set to be rolled out across South Lanarkshire moving forward, with other authorities planning to use the same model.

In 2019 the South Lanarkshire Tenants Development Support Project worked in partnership with the council to develop and deliver a pilot Youth Housing Forum in Larkhall.

The pilot sessions were co-ordinated by Members of the Scottish Youth Parliament (MSYP), South Lanarkshire Council Housing and Technical Resources and Education Resources, local Elected Members and the South Lanarkshire Tenants Development Support Project.

The aim of the pilot sessions was to identify aspects of housing and wider community issues that young people are passionate about. Right Here, Right Now South Lanarkshire Council endorsement



The Right Here, Right Now campaign saw young people across South Lanarkshire and Scotland lobby to increase understanding and exercising of young people's rights.

A motion that was brought forward to the full council by Spokesperson for Youth, Councillor Julia Marrs, following an approach by MSYP for Clydesdale Reece Harding, and received cross-party support.

Provost Ian McAllan signed a pledge to ratify the commitment after a full council meeting endorsed The Scottish Youth Parliament's campaign, and formally acknowledged the 'Right Here, Right Now' campaign.

The motion stated: "That South Lanarkshire Council recognises the importance of young people's rights, our role in defending those rights, and endorses The Scottish Youth Parliament's Right Here, Right Now campaign which seeks to influence law, policy and practice to strengthen the protection of young people's rights, and to improve links between the Scottish Youth Parliament and public bodies, locally and nationally.

Young People's Sport Panel

To progress sports activities in South Lanarkshire and part of the national initiative, the Young Person's Sports Panel was launched in 2017 to grow the voice of young people in South Lanarkshire in decision-making roles in community sport hubs and clubs, establishing the following priorities:

- to give young people a voice and influence decisions around sport and physical activity
- to raise the profile of sport and physical activity



The first in any authority in Scotland, drawing form the experiences and impact of the national SportScotland Young People's Sport Panel and the impact that young people were having in decisions being made, the local model has been developed into a toolkit to support other authorities develop their own local panel.

Passionate about promoting Active Girls Day and Scottish Women and Girls in Sport Week, the panel decided to profile local female role models on social media every day during the week. Because the young people on the panel picked role models they felt their peers could relate to, the initiative was a great success with some members volunteering their time to help at events throughout the week.

Pack It Up, Pack It In (SYP Environment Campaign)

Engaging young people across South Lanarkshire and Scotland, the national campaign explored the thoughts and concerns of young people and drew up 3 key areas to lobby for change on. These were:

- Reducing litter
- Reducing single-use packaging
- Improving recycling

The campaign sought to reduce pollution levels and empower young people to speak out and take action. Local Members of the Scottish Youth Parliament's activity included exploring people's approach to recycling, identifying and promoting the views of young people both locally and nationally, speaking with professionals on how to actively improve the environment, and challenging attitudes.

Taking this forward beyond the campaign, South Lanarkshire Youth Council have created a role specific to the Environment and are actively engaged with South Lanarkshire Council's Sustainable Development Team in developing a new Strategy for South Lanarkshire during 2021.

The environment is now a Key Priority of the Youth Strategy



KEAR Campus



KEAR Campus is an SEBN school provision, educating young people from Primary 1 – S6 across 7 sites in South Lanarkshire. Young people who attend KEAR Campus can have experienced previous barriers to accessing learning and achievement within other educational settings.

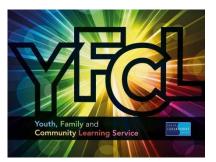
Teachers, youth workers and other agencies connected to KEAR work together to build bespoke learning packages for young people when required to meet their individual needs.

The Youth, Family and Community Learning (YFCL) service works across all of the KEAR sites to offer tailored access to youth work for young people as an integrated part of the school timetable– ranging from one-to-one weekly – or sometimes daily – nurture sessions to group work focused on raising confidence, developing skills and raising aspirations. YFCL also provides support throughout school holiday times to young people and their families.

Programmes and groups are designed in partnership with young people and families where possible. A CLD approach is maintained throughout engagement with young people and their families. YFCL staff access funds for programmes through the school's main budget in addition to sourcing external funding for groups and specialised pieces of work. KEAR YFCL have recently established their own base which provides fully bespoke programmes for secondary aged young people to access to enhance their educational offer.

Pathfinders

The Pathfinders pilot was established in the Cambuslang and Rutherglen locality in April 2019. The initiative was established following a series of meetings with representatives from Education (including Youth, Family and Community Learning Service and senior school staff), Social Work, and Finance and Corporate Resources, who agreed that a distinct piece of work was required to achieve better outcomes for children and their families living in this locality.



To date the Pathfinder Initiative has engaged with 238 young people and their families. Of these engagements, 99 are long term commitments. The referrals that are made through Joint Assessment Team (JAT) meetings (known as House meetings in Cathkin High School) are made for a variety of reasons that include: attendance; peer influence; poverty/financial concerns; offending in the community; anger management; use/impact of drugs and alcohol; and general health and wellbeing concerns.

Successful outcomes are strongly influenced by the positive engagement with parents/carers. By building these strong relationships Pathfinders personnel are able to identify the hidden issues that have negative impact on young people and stagnate progression. Pathfinders Officers often offer a support/ advocacy role in engagement with housing, social work, benefits agencies etc.

Priorities 2022 – 2025

What young people said

Young people were engaged in a number of ways to gain views and ideas. This included

- Review of Youth Partnership surveys
- Review of national youth work research
- National youth engagement
- Community based focus groups
- Desktop research and policy searches
- Consultation through opinion meters and face-to-face questionnaires
- Local and Council wide consultation events
- Social media

The priorities agreed for the Youth Strategy 2021 – 2024 are:

- Health and Wellbeing
- Youth Friendly Services
- Learning and Working
- Rights
- Environment

Previously, included in Decision Making was seen as a separate priority but is now seen to be part of all priorities but central to the 4th Priority, 'Rights'

Youth Strategy Priorities

Priority 1 - Health and wellbeing

Through a joint partnership approach, we will further support and develop the health and wellbeing of young people, addressing inequalities and improving their confidence and wellbeing, and engage them directly in taking forward the issues.

Key issues:

Good Mental Health

Through a partnership approach, we will strengthen the role of young people in all aspects of health and wellbeing services to ensure that they are central to the development and delivery of support that meets the identified needs of young people, making the changes they see as necessary.

We seek to identify what actually promotes good mental health and provide a guide to support services in South Lanarkshire embed practice.

Feeling safe/living safely

Through a partnership approach, we will work to address young people's concerns and help identify solutions that support young people to feel safe and live safely. We will support young people to voice their concerns and to help develop actions to address this issue.

Positive Relationships

Through a partnership approach, we will review information and services available to young people to ensure that they get the right support about developing and maintaining positive relationships, at the right time, as and when they need it.

LGBTIQ+

Through a partnership approach, we will work with young people to ensure their needs are met, and to develop existing services accessed and available to young people, whilst promoting access to wider services.

Anti-social behaviour

Through a partnership approach, we will work with young people to review existing activities and provision to address anti-social behaviour and explore new ways to provide new activities and provision. We will strengthen the role of young people in this process.

Sport and Leisure

Through a partnership approach, recognising the importance of sport and leisure in maintaining good health and wellbeing, we will work with young people to support their access to sport and leisure opportunities, exploring the development of new opportunities.

Positive images

Through a partnership approach, we will positively promote young people across social media, in their communities, and in the press to celebrate their successes and their key role in the life of our communities.

Bullying/Cyber bullying

Through a partnership approach, we will work with young people to review and address this negative issue, seeking to improve positive mental health, wellbeing, and resilience.

We will actively identify and signpost young people to organisations, opportunities and training that addresses this issues and supports development of their resilience.

Territorialism - breaking down barriers

Through a partnership approach, we will work with young people in, and out with their communities to seek positive solutions to safety concerns where they live, work, are educated or spend their spare time.

Priority 2 - Youth friendly services

Providing services for young people is not enough; environments need to be attractive and welcoming to young people. However, some young people are excluded, isolated or unable to participate in services as they would wish to due to circumstance and situation.

Through a joint partnership approach, we will act to ensure that services reach the young people that need them and at times that they need them.

Key issues:

Cost and accessibility

We will work with service providers and young people to minimise cost of access and address accessibility issues.

Transport

We will continue to support young people to raise concerns about transport issues with partners and explore ways in which services can be delivered to address transport issues.

Opening times

We will work with service providers to review service times to better reflect the needs of service users.

Location of facilities and services

We will continue to engage with young people and partners to ensure that young people have a say in the development of new facilities and services, and that partners take account of location when delivering services.

Getting a good service

With young people, we will identify new ways to monitor customer satisfaction and experiences to ensure quality of service delivery.

Information on services and activities

We will improve and extend current ways of informing young people of activities and services to take better account of young peoples' engagement routes (social media etc.), needs, barriers and participation concerns.

Housing and Homelessness

We will support young people and services to explore new ways to provide options and assistance that address young people's needs.

Priority 3 - Learning and working

Taking account of the growing challenges locally, nationally and globally, young people are concerned about their future, job security or the ability to access learning beyond school.

Through a partnership approach, we will pro-actively explore, develop new, and improve existing training, learning and qualification opportunities.

We will work with young people to assist developing aspirations and gaining vital experience to help them into work, to ensure fair treatment, and to achieve their destinations.

Key issues:

Training opportunities

We will work with partners and young people to review existing, and develop new and engaging training opportunities, which reflect the needs and aspirations of young people, and understand those that have not been taken up, to secure the skills and confidence they need for learning, life and work.

Employment and Apprenticeship opportunities

We will work with partners to enable young people access employment and apprenticeships opportunities open to them, addressing issues such as work experience and ensuring their rights are respected.

Volunteering opportunities

We will review volunteer policies to ensure that experiences are high quality and volunteers valued. We will identify and promote new volunteering opportunities that support young people's personal and social wellbeing development.

Community based learning

We will work with young people to provide and develop community-based learning opportunities that support young people to achieve and grow their skills, confidence aspirations and reach their potential.

Further education

We will work with providers and young people to support entry into further education and tackle equality and access issues for young people, raises aspirations, eases transition from secondary to further education.

Priority 4 - Rights

Young people are a valued and a central strength in the life of our communities. They are respected and valued contributors in decision-making, speaking up to make changes and improvements.

Through a partnership approach, we will progress understanding of the rights of young people amongst communities, partners and services to ensure good practice and better participation in planning and delivery of change.

Key issues:

Rights and Responsibilities

We will progress understanding young people's rights and ensure that partners, services and communities are aware of their duties and responsibilities to engage young people in planning, agreement and delivery of change at all stages of decision-making.

We will develop the skills of young people, their resilience and confidence to be capable, responsible members, and their ability to exercise their rights.

Having your say and being listened to

We will review and expand the processes of participation for young people to increase opportunities for young people to raise their issues, supporting a more engaged, and equal society.

Equity and Human Rights

We will continue to support young people to challenge equity and human rights issues, to live life without judgement, as responsible and equal members of their community.

Priority 5 - Environment

Young people care about the future of the world that they take forward for future generations. They share the same concerns regarding the environment and actively engage in identifying and progressing solutions.

Through a partnership approach, we will support young people to explore, research and make recommendations to protect and improve the environment in South Lanarkshire.

Key issues:

Single-Use Plastics

We will work with partners and young people to review and identify areas in which single-use items which contribute to pollution can be replaced with sustainable alternatives.

Cleaner Communities

We will work with partners and young people to review existing, and develop new, initiatives to promote cleanliness in and around the communities in South Lanarkshire.

Recycling

We will work with partners and young people to review existing, and develop new, initiatives to promote recycling in South Lanarkshire.

Eco-Friendly Communities

Working in association with other organisations to improve the environments in communities by promoting an eco-approach that involves all members of our communities, especially young people.

Carbon Emissions

Engage with young people to support partners continue to research, promote, and invest in clean air initiatives.

How will you know we have delivered?

The South Lanarkshire Youth Strategy is successful because robust measures for monitoring and evaluating progress are used and new measures developed as required. We will continue to use this approach as well as introduce new approaches, linking directly to the South Lanarkshire Council's Plan and the Community Learning and Development Plan.

You will know how well we are doing because in future:

- More young people will be accessing health and wellbeing support
- More young people will be able to access services
- More young people will be better informed about services available to them
- More young people will be accessing training/learning opportunities, apprenticeships and qualifications to support their journey into the world of work
- More young people will be involved in the life of their community
- More young people will be contributing to planning locally and nationally
- More young people will be engaged in environment issues locally and nationally

We will report progress through the following processes:

- Regular meetings involving service providers and the Council Spokesperson for Youth regarding targets.
- Two meetings per year involving young people and service providers to discuss priorities and progress.
- Regular update reports to the Corporate Connections Board Youth Partnership.
- Publication of annual reports based on annual action plans
- The use of South Lanarkshire Community Learning and Development Partnership Outcome Measures and nationally recognised quality indicators.
- The monitoring of uptake in priority development areas.
- Regular e-updates through digital media

For further information about the Youth Strategy please contact:

Frank Thomson Locality Manager

Tel.: (01698) 552111

Email: frank.thomson@southlanarkshire.gov.uk

Local and national planning and decision-making bodies

South Lanarkshire Youth Council

Consisting of volunteers aged between 12 and 25, the Youth Council seeks to influence decision makers such as South Lanarkshire Council, Strathclyde Police and Lanarkshire Health Board.

There are 4 geographical areas:

- Hamilton
- East Kilbride
- Clydesdale
- Cambuslang, Rutherglen, Uddingston and Bothwell.

If you wish to join your local area Youth Council or raise concerns, please contact the Chairperson through <u>chair@slycmail.org.uk</u> or phone 01698 552111.

Spokesperson for Youth

Councillor Julia Marrs is the Spokesperson for Youth for South Lanarkshire. Meeting and talking with young people, Councillor Marrs raises youth issues with services within South Lanarkshire Council and supports young people locally to take forward their concerns.

Councillor Marrs can be contacted by phone on 01698 455910 or via email, julia.marrs@southlanrkshire.gov.uk

Youth Partnership

Known as the Corporate Connections Board, this forum brings service providers and young people together to discuss young people's concerns and thoughts about service improvement or developments in the community.

For more information please contact Frank Thomson on 01698 552111 or via email, <u>frank.thomson@southlanarkshire.gov.uk</u>

South Lanarkshire Council Executive Committee

This forum is made up of 24 elected members within South Lanarkshire. Meeting monthly, the agenda and minutes of each meeting can be viewed through the South Lanarkshire Council website, <u>www.southlanarkshire.gov.uk</u>

For more information please contact XXX XXX on 01698 XXXXXX via email <u>ABCD@southlanarkshire.gov.uk</u>

Community Planning Partnership

Community Planning involves the Council working with its main public sector partners to better plan and deliver services that meet the needs and aspirations of communities. This is delivered through the Community Plan

For more information please contact Rhonda Leith on 01698 455783 or via email <u>rhonda.leith@southlanarkshire.gov.uk</u>

Scottish Youth Parliament

The Scottish Youth Parliament exists to allow young people the opportunity to discuss and debate issues before taking the outcomes to decision-makers. There are 10 areas covered by subject committees. In South Lanarkshire there are 8 Members, 2 covering each geographical area highlighted with the Youth Council information above.

To find out more about what is happening nationally please visit <u>www.scottishyouthparliament.org.uk</u>

To get more information locally please contact Ronnie Crichton on 07795 453255.

Scottish Government

The <u>devolved</u> Government for Scotland is responsible for most of the issues of day-to-day concern to the people of Scotland, including health, education, justice, rural affairs, and transport.

To find out what is happening nationally please visit <u>www.scotland.gov.uk</u>

United Kingdom Parliament

Parliament examines and challenges the work of the government through debates in both the House of Commons and the House of Lords. For more information about Parliament and how it works please visit <u>www.parliament.uk</u>

United Kingdom Youth Parliament

The Youth Parliament aims to give the young people of the UK, between the age of 11 and 18 a voice, which will be heard and listened to by local and national government, providers of services for young people and other agencies who have an interest in the views and needs of young people. Agreements with Scotland have been made to ensure that the young people in Scotland are represented by the organisation.

For more information please visit <u>www.ukyouthparliament.org.uk</u>

British Youth Council

As the National Youth Council for the UK, the British Youth Council aims to support all young people in the UK to exercise your right to participate in decisions which affect you and to have a voice on issues about which you have a strong opinion.

For more information please visit <u>www.byc.org.uk</u>

YouthLink Scotland

As the National Youth Work Body in Scotland, YouthLink acts as the collective voice of youth work and to represent the needs and interests of the youth work sector with regard to policy and practice, to government and other stakeholders.

For more information on training, events and youth work practice, please visit <u>www.youthlinkscotland.org</u>